The job of a National Ski Patrol (NSP) Patrol Representative/Patrol Director (PR/PD) is diverse and challenging. It starts with demonstration of role model behaviors as a member of the NSP. Applicants must be well versed in current NSP policies. They should be experienced patrollers with strong skills. They must be able to interact with and motivate a diverse membership. They need to work closely with area management to meet the objectives of both the NSP and local business plan. They need to have effective communication skills, be ready and willing to delegate and manage tasks and be confident decision makers and leaders.

Specific responsibilities include but are not limited to:

* NSP System Requirements Compliance
* NSP and Local Area Mission and Objectives
* Familiarity with the NSAA “Joint Statement of Understanding” (JSOU) and its meaning
* Patrol Training including Annual Refreshers
  + - Outdoor Emergency Care (OEC)
    - Outdoor Emergency Transportation (OET)
* Annual verification of CPR skills
* Annual Registration and Patrol Dues
* Patrol day-to-day Operations
* Safety of the Staff and Guests
* Staff Recruitment, Retention and Recognition
* Local area specific training, as determined by area management and which may include but is not limited to lift evacuation and other applicable on-hill training
* Annual and Long-Term Budgets
* Patrol Training Equipment acquisition, maintenance and deployment

The title of this position varies across the NSP system ranging from Patrol Representative to Patrol Leader and Patrol Director.

Reporting structures vary by ski area and by paid versus volunteer staff categories. The Patrol Representative/Director reports to Area Management and is governed by the NSP Policies and Procedures and the NSAA JSOU (if applicable). In some cases, usually major ski areas with large staffs, a 2-tier system exists where the Patrol Director will report directly to Area Management and have a Patrol Representative responsible for day-to-day patrol operations reporting to them.