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## Division Director Report

by John W. Shipman

The Northeast enjoyed an excellent ski season! We benefitted from frequent snowstorms and near-record snow cover that brought out enthusiastic skiers and boarders. Now, during the summer months, it's time to move on. On Saturday, June 4 the Eastern Division OEC Supervisors, Region OEC Advisors and OEC IT's, 49 in all, rolled out the division's first OEC 5th edition refresher hosted by Gore Mountain Resort in upstate NY.

The OEC Eastern Division team, headed up by Bill DeVarney, did an excellent job of planning and executing the refresher. In a friendly and non-threatening environment, the presentation of the new 5th edition material and refresher expectations were successfully presented and carefully explained. Everyone had the opportunity to participate at the hands-on skill stations and during the general meeting.

Many compliments were offered regarding the new text and the layout. The added skill sets and changes in patient care did not pose a problem. Additionally, I did not hear a word about the possibility of National, Division, Region, or patrol, in some measure, subsidizing the patroller for the cost of the text.

It was an active and upbeat season for many Eastern Division patrollers. In the Eastern Division, 11,300 patrollers signed up and participated in 450 courses that were registered with National from May 2010 through April 2011. The courses included all disciplines involving clinics, evaluations, refreshers, seminars, and continuing education.

Once again, we owe a big thank you to the dedicated and

hard working trainer/evaluators for the time and effort they devoted to helping all of us improve our skills or learn new disciplines. The patrollers who participated in the NSP educational activities are better patrollers with improved skills and became bigger assets to their patrols and resorts.

In the wake of the on-going difficult economy and rising energy and food prices, it has been difficult for our friends and families to catch a break. However, patrollers successfully carried on, met their challenges, and fulfilled their patrol duties.

Eastern Division staff members successfully carried out their responsibilities. They supported and promoted NSP programs, enhanced leadership opportunities for members of the division, and acted as liaisons between members, patrol directors, regions and the division. In that effort, the division staff traveled and met with a number of patrollers; led, taught, or attended clinics and refreshers; and met with region and division officers, staff, and program advisors.

During the year, I was invited to attend various clinics, refreshers, meetings, and banquets in nine of the 15 Eastern Division regions. In addition, I attended the September 2010 Northeast Winter Sports Expo at Sunday River, ME and the 2010 Boston Ski and Snowboard Expo, where 25,000 ski and snowboard enthusiasts made their annual trip to check out the new winter equipment and shop for their winter vacation specials.

In February, I attended the NSAA Conference at Killington, VT where National and the Eastern Division sponsored

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the Off-Trail Low-Angle Rescue session. Also in February, I attended an Avalanche course in Connecticut taught by our National Chair Burt Mitchell, Mt. Everest climber Chuck Boyd, and veteran A/MT&R instructor, Dick Gardiner.

March found me at the high-spirited Eastern Division Young Adult Patroller Seminar at Sugarloaf Ski Area in Maine where about 60 young patrollers from the division showed their ski, toboggan, and hands-on OEC skills. Great young patrollers...and good fun! The following week I attended the well-run and ever popular Eastern Division Certified Evaluation at Gore Mountain, NY. About 180 enthusiasts attended the 4-day event.

Earlier this year, our Eastern Division Awards Advisor, Bill Boulter, was ratified by the NBOD to head up the National Awards Program. Bill served 11 successful years as the Eastern Division Awards Advisor processing more than 200 awards annually. We wish Bill the very best in his new job as the National Awards Advisor and we thank him for his years of first-rate performance and achievement in the division. Former Eastern Division Director, Jerry Sherman, was ratified this spring by the ED BOD as the new Eastern Division Awards Advisor.

Another Eastern Division patroller was ratified by the NBOD. Chris Rousseau will lead the National Young Adult program. Chris is a NH patroller from Pat's Peak and a former award-winning Eastern Division student patroller. Chris has the background, point of view, and judgment to help develop National's YAP program.



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## ID News and Updates

*by Flo Rutherford, Supervisor*

The Instructor Development course is still available in two formats: the traditional classroom and the CD-based web course. The current textbook is offered as a free download for patrollers. The Instructor's manual is also downloadable in your member profile under Instructor Resources.

The skills learned in either course format focus on principles of adult education that are applicable to teaching any NSP venue. Student learning is through a series of presentations, activities, and discussion available through a one-day class or via an e-course.

Once completed, instructor candidates move on to the Mentoring Program, an individually planned program administered under the guidance of a discipline-specific advisor. This preps them for certification as an NSP instructor.

The traditional course format is still the same. An instructor registers the course. The student registers with that instructor. Once the student completes the course and an instructor discipline is chosen, the division, region, and section specialty coordinators are notified by the candidate or the IOR of that course. The candidate then begins the mentoring process.

There have been several changes to the CD/web-based course. Actually, there is no longer a CD for the course. The student can register on line at the [www.nsp.org](http://www.nsp.org) home page under the section "Quick Links" or [www.nspelearning.com](http://www.nspelearning.com). There is a fee of \$15.00 to take this course. As mentioned before, the textbook is available as a free download.

The web-based e-course has been changed. It now has two modules: the web portion mentioned above and the in-person or face-to-face portion. A student MUST contact the Instructor of Record to find out the dates, times, and requirements for the in-person part of the ID course.

The online course is the first module toward completion of the Instructor Development course. The student MUST present the Certificate of Completion to the Instructor of Record. The Certificate of Completion can be printed online once the student successfully completes the course. Students may take the online learning course at ANY TIME. The topics included at the in-person portion include a review of the six-pack presentation, administrative procedures, and the mentoring process. Once that is completed, a mentor is assigned to the student in the specific discipline for instructor certification.



## Treasurer's Report

by Alex Edwards

The 990 season is under way and thanks to the patrol and region Treasurers for getting me the information to consolidate with the division finances for our annual report to the Federal government.

This year's budgets have been approved and it should be noted that we are pressing up against the \$17 dues, which were increased several years ago. Some budget tightening was required to establish a balanced budget. Knowing times are tight, the Finance Committee, together with the new Planning Committee, will attempt to allocate the Division resources to provide the greatest impact to you, the patrollers, for the same price.

The year-end Treasurer's report will be available on the website soon together with the details behind it so you can see where your dues were spent.

My contact information is available on the website and I welcome you to use me as a resource for your patrol or region.

## Alumni News

by Al Pels, Alumni Coordinator

The number of Alumni continues to grow with and now numbers 800 (270 are Life Members). The Regions with the most Alumni are EPA (146), NJ (72), and GV (66).

In January, the National Office sends an invitation to join the Alumni to all patrollers who have not reregistered. New Alumni receive membership cards and their names are added to their Region Alumni Rosters. I mail these rosters to the Region Alumni Advisors several times a year. To learn more about Alumni activities contact your Region Alumni Advisor or check out the Alumni Program on the Eastern Division website.

Want to join the Alumni? Send me your application, which is available on the website, with a \$27.00 check made payable to National Ski Patrol. Have 50 years of service in NSP? Just send the application, no fee required, to me at 24 Mill Rd., Hancock, NH 03449.

Joining the Alumni Program not only keeps you in touch with the ski patrol but helps financially also. Each year \$10.00 of each registration is returned to Eastern Division and distributed to the Regions, the Young Adult Program and the Eastern Division Memorial Fund. It's a great way to make a difference!

Contact me at pels.hancock@gmail.com if you have any questions.

## Memorial Fund Scholarships

by David Nelson, Chair

This season we had 14 applications for our Eastern Division scholarships. The committee would like to have given a gift to all applicants but that is not possible. All of the students' applications were outstanding and the committee had a hard time picking the winners.

Congratulations to this year's winners!

Katherine Louis Hall  
Timothy Alan Haines  
Nichole Marie Chaves  
Curtis Boynton

Canaan Valley, WAPP  
Hidden Valley, NJ  
Bousquet, WMA  
Gore Mt., ENY



Congratulations to all.

All students are encouraged to apply for a scholarship and may reapply every year.

We would like to thank the following for giving a substantial gift to the Memorial Scholarship fund:

Holiday Valley Ski Patrol  
Kissing Bridge Ski Patrol  
Bristol Mountain Ski Patrol  
Past Division Director George Helwig

I would also like to thank all who gave gifts in the names of past patrollers this year.

## Eastern Division Archives Update

by Gregor Trinkaus-Randall, Archivist

The NSP Eastern Division records at Dartmouth College constitute 94.5 linear feet of records. Over the past year, they accessioned 63 feet of records into the collection. The staff completed the appraisal and weeding of 26 of 63 boxes of material accessioned over the past three years.

One of the problems that the Dartmouth College Archives staff has faced is that many of those who have deposited records have not followed the selection criteria noted below. This has resulted in records having personally identifiable information being included. This information has had to be removed, thus slowing the arrangement and description of the records.

Included below are the selection criteria for records going to the Archives. Note that in 2012, we will be collecting records prior to 2005 inclusive.

### ARCHIVAL RECORDS SELECTION CRITERIA

The intention of these guidelines is to assure that the most relevant records of the Eastern Division are collected and preserved in the context of the space and fiscal and human resources available.

It is also intended to identify and select those records created or received by the Division, and its subunits, that provide a complete and accurate picture of the Division over time.

Specifically these records should document organization and governance; key functions and activities; major developments and achievements; and relationships with its various stakeholders.

In addition, the records should be able to show:

- What the Division and the various subordinate units of the Division did.
- When, where, and how it did it.
- Why it did it in a particular way.
- Who were the key staff involved and why.
- What were the results of it.
- What impact did it have and who was affected by it.

In essence, the idea is to document higher-level functions of the Division or its units (such as policies or procedures and changes to the same) rather than transactions (such as invoices, ledgers, or non-substantive communications). For the most part, the only records that should be included are records created by the Division and its subunits, the exception being records that supply the context for a change in the Division's policies or procedures. For example, National Board records would only be included in the Division records if they had a direct effect on a Division policy. Below is a list of document types that generally meet the criteria for archival records:

- Charters
- Incorporation records
- Constitutions and bylaws
- Minutes and agendas
- Substantive communications (correspondence, memos, telegrams, etc.)
- Reports (annual and financial)
- Membership lists (Not member files containing personnel data, disciplinary data, or SS#s)
- Newsletters or other publications—one copy of each issue or instance
- Statistics
- Procedure manuals
- Training curricula and documentation
- Photographs of activities and events (including photo albums and scrapbooks)
- Materials sent for inclusion in the archives must have the name of the region, committee, or subunit clearly marked on the box.

Questions? Please contact:

Peter Carini  
College Archivist, Dartmouth College  
603-646-3728  
peter.carini@dartmouth.edu

*Robert couldn't wait to become a patroller. He made it this year and now patrols with his grandfather Lou and his father Jeff, PD at Butternut in WMASS.*



*Lou Galm, Robert Galm, Jeff Galm*



*Lou Galm, Robert Galm, Jeff Galm*

# Certified

by Dave Walker, Supervisor



The 2011 Certified Exam was held at Gore Mountain in New York over four days on the March 24-27 weekend. Gore was an exceptional host, providing sunshine over the entire weekend and hospitality that was second to none. The ski patrol and mountain management went out of their way to make sure that we had what we needed to run the event. Thanks to Mike McClure (Gore patroller and certified candidate), Mark Anderson (PD) and Mike Pratt (Gore's General Manager) for making this event successful.

The logistics of running the certified exam require the cooperation of all of the members and support staff. It is a complicated venue because of the scheduling, number of candidates, and examiners involved in the process. It is a pleasure to work with such a talented group of people.

The best part of my job is to award certificates and numbers to candidates who have completed the program. This year two were awarded:

**Matt Speier Belleayre Certified #729**  
**Joe Probst Holiday Valley Certified #730**

There were four certified precourses held this year: Sunday River, Hunter, Gore, and Jay Peak where 14 new candidates qualified for entry into the program. Thanks to Brant Maley from Ski Roundtop, Roland Lunser from Holiday Valley and John Kane from Mt Abram for their efforts in organizing these events.

Although there were 14 patrollers who were successful at precourses, only six opted to take the exam. There has been a lot of interest in the program and many patrollers have been taking precourses to see where their skills stand with plans to enter the program in the future.

The certified program continues to reach out to potential candidates by holding Introduction to Certified Clinics across the division. There were four sessions held this year: Sunday River, Maine; Elk Mountain, Pennsylvania; and Bristol and Windham in New York.

Next year's plans include more opportunities for Eastern Division patrollers to see what the program is

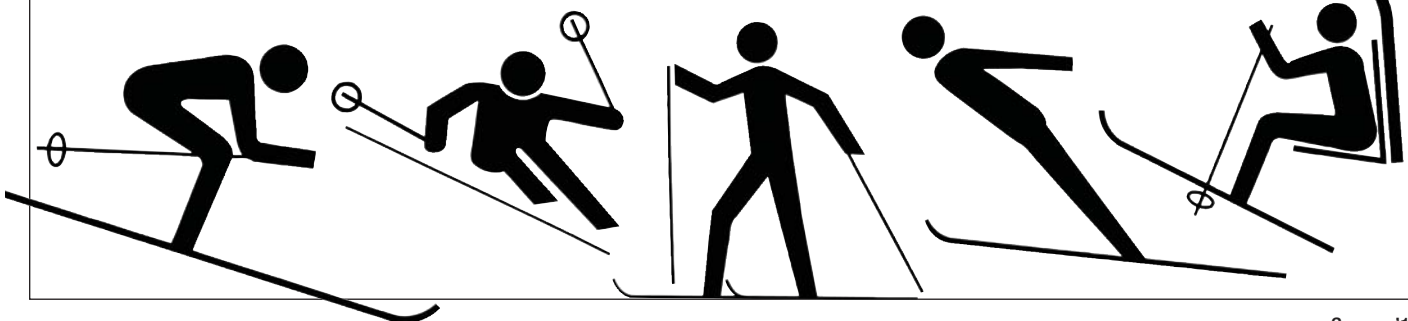
about. Plans are in place for at least four more introduction to certified events strategically placed across the division. We will hold them again at Sunday River, Elk, and Windham with a new event at Killington in Vermont. There is a possibility of a fifth event at Holiday Valley in Western New York.

This year there is a new twist. Our certified summer training sessions are now dubbed Certified "Boot Camps." One will be held at HurriKane Cove on Long Lake in Harrison, Maine on August 6-7. The other will be held at Keuka Lake in the Finger Lakes region of New York on October 1-2. Pre-registration is required and numbers will be limited for both events. Find out the details on the division calendar.

There will be something for everyone: avalanche (that's right, find the beacon is more difficult than you think in the summer), low angle rescue, lift evacuation, risk management, patrol management and OEC. Bring your curiosity, first aid pack, and lift evacuation gear if you would like to use your own. The Maine event will require that you bring a tent and prepare to become "one with nature."

Each year I encourage patrollers from the division to come to the certified exam to find out what it is all about. If you have any doubts, come and join us. Show up to help as a patient or helper, shadow the exam, and see where you stand in relation to the standard. There is an education here. Guests can shadow any or all parts of the exam, watch most of it, and even try their hand at some of the events when there is a lull. I would like to encourage, invite, or otherwise compel any or all patrollers to see what this exam is all about. As a guest, we will put you to work, explain the different parts of the exam, and encourage you to try your hand at the program. I am always impressed with the level of technical expertise at this exam shown by the examiners and patrollers from all over this division who come to participate and help. Come and learn.

The 2012 Certified Exam is scheduled to be held at Jay Peak in Vermont on March 23-25.



# The Avalanche Program – Training in Active Avalanche Terrain

by Phil Galka, Supervisor

Skiing in the backcountry? Going out west or to Europe? Going into avalanche terrain? Bring a friend and take an avalanche course with your friends. Why? Because your best chance of survival is going to be immediate rescue by the group you're skiing with. Taking an avalanche class is a great way to prepare for some of the most memorable travel and training experiences of a lifetime.

Everyone should take an NSP avalanche course – So Bring a Friend!

In the 2010-2011 ski season we held 17 Avalanche Courses spanning the Eastern Division with 207 student participants. What a great season! Before I go any further in this article, I would like to thank and congratulate the Eastern Division Avalanche Instructor Team for delivering an outstanding program.

If you have never been in avalanche terrain start

your avalanche education by taking a regional, 8-hour Introduction to Avalanche Safety and Rescue course. This will begin to prepare you for backcountry avalanche travel and meets one senior elective requirement.

If you have traveled in avalanche terrain, you can skip the introductory course and go directly to a Level 1 Avalanche Course where you will work in active avalanche terrain. This year 63 of our participants completed the Eastern Division's multi-day avalanche rescue training course, which required working in active, backcountry avalanche terrain. Upon completion of the course, students received a Level 1 or Level 2 Avalanche Professional Rescuer Certification. These certifications are nationally recognized with reciprocity by National Ski Patrol, The American Avalanche Association (A3), and The American Institute for Avalanche Research and Education (AIARE).

## GET OUT AND DO IT IN AVALANCHE TERRAIN

Upcoming NSP Level 1 Avalanche Courses in Eastern Division Avalanche Terrain

January 2012	High Peaks Region, Adirondacks, New York
February 2012	Smugglers' Notch Ski Area, Vermont; Tuckerman Ravine, New Hampshire
March 2012	Whiteface Ski Area, New York; Tuckerman Ravine, New Hampshire

See all the Level 2 Avalanche Course pictures at [http://www.nspeast.org/aval2\\_2011/Aval2/NSP\\_Eastern\\_Division.html](http://www.nspeast.org/aval2_2011/Aval2/NSP_Eastern_Division.html)

To find an Avalanche Course in the Eastern Division visit <http://www.nspeast.org/html/calendar.htm>

## Mountain Travel and Rescue

by JC Cowell, Supervisor

This was an exceptional winter season with more snow in the woods than I can remember (at least in my neighborhood) and we had a very busy MTR schedule as usual. Below is my annual report so that you can read about what we have accomplished. The MTR staff did a great job of presenting programs and training new instructors all over the Division so, a heartfelt thank you from me to all the MTR Instructors, Advisers and ITs who made all of this happen.

As for this coming year, the calendar is starting to fill with MTR courses and events throughout the Eastern Division. Check the Eastern Division website for more information and get to one of these events. One event that I would like to point out is the annual Avalanche, Mountaineering, and Nordic meeting and instructor refresher on September 16-18. Anyone involved in the MTR program or interested in becoming involved in it should attend. Details can be found at <http://amnl1.nmns.org>.

Hope to see you in the woods!

## 2011 ANNUAL MTR REPORT

This season the Mountain Travel and Rescue Program provided instruction to 96 students. These included an MTR Fundamentals course with 12 students, seven MTR1 courses with 82 students, and one MTR2 course with two students. Our program expanded into three regions that have not had any MTR Programs for several years. We have added seven new MTR instructors to our instructor pool of 74 and have 17 MTR instructor candidates.

Next season we plan to continue the growth of the program throughout the Eastern Division.

We are in the process of planning several of the soon to be available Mountain Travel and Rescue Enhancement Seminars. Presently the two most requested seminars would focus on Low Angle Rescue and Navigation.

The MTR Program continued to work side by side with the Nordic and Avalanche programs in the support and development of the new Nordic Master certification. Currently the MTR, Nordic, and Avalanche programs are planning a joint Winter Sciences Seminar for the late winter or early spring of 2012.

## Nordic

by Greg France, Supervisor

In early June, I had the privilege of serving on the selection committee for the new National Nordic Program Director. From a group of seven candidates the committee recommended Kevin Johnson, a Nordic and alpine patroller from Jackson Hole, Wyoming, for the position. The National Office confirmed his appointment in mid-June.

Kevin's resume reflects consistent involvement in NSP Nordic at the patrol, region, and division levels and his down-to-earth approach brings an understanding of the diversity of Nordic patrollers across the country.

Development of the new National Nordic Program began in earnest in the beginning of July, with all nine Division Nordic Supervisors and invited national representatives contributing on weekly conference calls. The committee's focus was on the development of a unified national skill set that was introduced by the Far West Division and the elevation of the Eastern Division Master Nordic Program to national status. As discussions progressed and ski season approached the decision was made to test the skills program over the 2010 season and resume discussion on both the Skills & Master Programs at the conclusion of the 2010/11 season.

The 2010 Nordic season in the Eastern Division began with a successful Fall Instructors' Meeting at Ski Big Bear at Masthope Mountain in the EPA Region. The meeting was well attended and featured a discussion with Kevin Johnson (a different Kevin Johnson) of the National Park Service, about the common interests of NSP programs and the NPS.

Steve Devine, NJ Region Nordic Advisor, and Brian

Emberg, NJ Search & Rescue, explained how NSP and NJ SAR have established a working relationship in New Jersey. Pete Snyder concluded the morning session with a certification class for NSAR's "Hug a Tree Program."

The Genesee Valley Region hosted the 2011 Nordicfest. Patrollers bunked at Cumming's Nature Center, Naples, NY, and braved a persistent March rain for Saturday's events. GV Nordic ITs Deb Whalen and Gina Wyffels led a Senior Nordic Evaluation at Harriet Hollister Spencer Recreation Area. The remaining patrollers took a shortened tour of the park and unanimously opted for the dry comfort of the Cummings Center for GPS & rope work. The weekend concluded on a high note, with eight inches of snow for the Sunday Tele Enhancement at Hunt Hollow Ski Area.

Genesee Valley Nordic provides patrol coverage for skiing at Cumming's Nature Center and Harriet Hollister Spencer State Recreation Area under Patrol Director Geri Cheribum. The two areas are exceptional areas to visit for the serious cross-country skier or family outings. The geology of the area is unique and the hospitality of our hosts underscores the quality of both Genesee Nordic and Hunt Hollow Patrols.

Nordic Master Certifications were presented to Phillip Galka and Rick Shandler. Both are Nordic and alpine senior patrollers in the EPA Region. JC Cowell and Tom Kneiss completed their avalanche fieldwork at Whiteface Mountain in March. JC also successfully completed his night search and shelter that same month. Congratulations are due to all.

The 2011/12 season will bring the formal introduction of the National Nordic Program. Eastern Division Nordic is planning a series of Senior Nordic Clinics to introduce the program and work with local patrols on senior & basic skills.

## Coping with Tragedy on the Mountain

By Jeff Lozman, M.D., Medical Advisor

The ski patrol "summit shack" is buzzing with the usual talk of the snow conditions, the new skis, the lost skier from the day before, and the anticipation of another typical day as a ski patroller. Indeed, it is just that until the announcement from the radio "Code Red" jolts the patrol into an emergency response that they have trained and rehearsed in scenarios many times before.

Despite all of the emergency resuscitation and response training patrollers do, nothing prepares a patroller for the emotional response of arriving at the scene confronted by a life-threatening situation that results in a death. The protocols in place dictate the appropriate professional response providing a security blanket for the rescuer. Entrenched in the process there is not time to allow for a personal response.

The immediacy of the situation calls upon the patroller to support the patient's family and to deal with the questions of fellow employees and patrollers, leaving no reflection time to process one's own emotions.

In the aftermath of a tragic situation, there is frequently no planned response in place to deal with the resulting trauma, stress and grief felt by the patrol. These incidents may evoke a powerful disturbing response that is not recognized or addressed. This response is not limited to a fatal incident but can occur after a loss of limb incident or an accident resulting in paralysis. To a lesser degree but still with the same personal impact, being the first on the scene of a youth who subsequently states that "I can't feel my leg" may have the same emotional effect.

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In all critical situations, comfort is found in the retelling of the details of the incident. However in the retelling of the event questions may arise. "Did I do the right thing or did I cause harm to the patient?" "What could I have done better?" These questions are frequently not verbalized, causing much angst. Following a critical situation, it is normal to experience a period of stress.

Only when these symptoms begin to affect the cognitive and emotional well-being of the person is there a need to seek assistance. Responders may experience distress that may occur days, weeks, or even months following the incident. Symptoms may include sleep deprivation, detachment, inability to concentrate, and difficulty sustaining interpersonal relationships in and out of the workplace. Care should be taken by the patrol to recognize the symptoms of anxiety or, in its more severe form, PTSD (Post Traumatic Stress Disorder). PTSD is a condition caused by the stress that may occur following a traumatic event.

After a traumatic incident, the patrol director should debrief the patrol. However, this act alone will not serve to "minimize" or erase the event. The camaraderie of the patrol will encourage the question of "Are you all right?" Most will respond in a positive manner and find comfort in the question of concern. However, some may view their feelings as being a sign of weakness.

What can we do about this issue? First, and most importantly, patrollers should be educated on the normalcy of feeling the signs of stress and grief. The education should include recognizing the symptoms in yourself and others and appreciating when the symptoms require further professional assistance. The patrol director should be familiar with the local resources to approach during a crisis situation. It is incumbent upon the director to recognize that not everyone will experience signs of PTSD immediately following the event and should continue to observe patrol members for several months after a mountain tragedy.

Statistically, deaths or traumatic events are rare on the mountain, but surely will leave a lasting memory to all those who participated. Being prepared to help those that have more difficulty is essential to a successful patrol.

## Ski & Toboggan

*by Bob Bluff, Supervisor*

The 2010-2011 S&T season has to be one for the record books, with Eastern Division S&T instructors registering 145 courses with 2198 participants.

In August, the planning and preparation for the 2010-2011 programs kicked off at the annual S&T Steering Committee meeting. It continued throughout the fall with countless hours put in by Dave Walker, Dave Smith, and Peter Frykman who produced a Ski & Toboggan "Movement Analysis and Scoring" video. Copies were given to S&T Steering, Staff, and Region S&T Advisors to be used in the training of instructors in the Eastern Division

Video analysis along with the new trainer/evaluator format has now become part of the T/E



evaluation. In the new format T/E candidate conducts a clinic exercise for actual senior candidates. This past season at Bristol and Elk Mountains, 32 patrollers were evaluated in an actual teaching environment. Twenty-four test volunteers were used and they got a firsthand look at the senior program along with credit for a both a toboggan and ski enhancement seminar.

The training programs are having a positive impact. Fourteen senior evaluations took place this past season with an 84% pass rate.

Another important component of our S&T programs are Patroller Schools. These were held at Holiday Valley, NY; Sunday River, ME; Windham, NY; Elk Mountain, PA; and Killington, VT and had a total of 250 participants. Each participants needs were met. with specialized training ranging from basic patroller level to those interested in the Certified Program. If you are a candidate or working on becoming a Senior, a toboggan instructor, an S&T Trainer/Evaluator or want to become a Certified patroller, a Patroller School is a great place to start.

Thanks to Jane Williams and Sarah Keating and their dedicated staff of women S&T instructors, the women's program has taken on new life. The Eastern Division Women's Program now has a dedicated list of 38 woman S&T instructors with an advisor in each region. This past season 139 participants took part in seven women's events through the division.

Our goal is to bring the best S&T training to you. We hope that you join us for one of our many programs this year. Please check the website for dates and contacts for the upcoming season.



## Telecom Report *by Dick Woolf, Advisor*

Activities this season:

- Continued to acquire NSP Telecom Surveys from patrols
- Wrote articles for *Ski Patrol Magazine* and *Final Sweep*
- Prepared content for Telecom Program section of nsp.org
- Responded to several letters requesting frequency concurrence (sharing) by other public-safety agencies
- Responded to numerous emails and phone calls from members requesting information and/or assistance, particularly with narrowbanding
- Commenced decennial renewal cycle for NSP licenses
- Prepared several new FCC license application for ski patrols
- Provided licensing assistance to area managements upon patrol requests
- Began discussions towards a national radio equipment program

This past season has been an especially busy one for the Telecom Program. On June 30, 2010, I shut down the online Zoomerang survey. Since then I have maintained a paper form version only (that could be mailed, faxed, or emailed). I have received surveys from less than 25% of our total registered patrol count. I will be cataloging the received surveys by Division, and forwarding those results to the Division Telecom Advisor (where one exists), or in the absence of an advisor, to the

### **NSP DIVISION-WIDE RADIO LICENSES PURPOSE AND USAGE**

Revised 3/22/11

Some NSP Divisions have wide-area Public-Safety (EMS) radio licenses. These very special licenses were, and are, intended for temporary use by patrols for the following:

- Race patrols and other special events
- Training and testing
- Young Adult (student) seminars
- Avalanche, MTR, and similar courses
- Meeting coordination
- Mass-casualty (MCI) coordination and interoperability

The frequencies on the Division licenses are authorized for secondary use. That means that NSP's use of these channels is subordinate to permanent, local, licensed users on these channels. If a local rescue squad is using the channel at a particular time, the ski patrol cannot utilize the same channel. While all radio frequencies are shared, secondary-use licensees have less "rights" to the channel than the permanent, local licensees.

Ski patrols in the process of applying for their own permanent license may use the Division license on a temporary basis; that is, until their own license is granted. Permanent use of a Division license by a ski patrol places the Division license in jeopardy for all other patrols in that Division.

Questions regarding the availability and use of the NSP Division licenses may be directed to me at [rwoolf@xtechsystems.com](mailto:rwoolf@xtechsystems.com).

Division Director. Those patrols that haven't responded to the survey will be individually contacted.

A basic review of the surveys received to date shows many patrols operating permanent systems on frequencies licensed to their respective Division. Such operation is not authorized under the Division license, and these patrols will need to apply for their own NSP license. At the end of this article is information related to Division radio licenses. Some smaller areas are performing management functions (grooming, ski school) on EMS frequencies under NSP licenses! These patrols will be individually counseled to ensure their managements take corrective action before the next season. These kinds of serious problems plainly illustrate why the Telecom Survey is so important to ensure compliance with FCC Regulations.

The FCC's decision to require radio users to convert to narrowband channels by January 1, 2013 has consumed much time. Many patrols remain confused by the mandate, despite numerous articles I have prepared on the subject. I hope that the information contained within the Telecom Program webpage will help to clarify the issues. I will continue to add content to the program page.

The start of our 10-year license renewal cycle has proceeded smoothly, and to date, eight patrols have requested new NSP radio licenses. More and more patrols are asking about repeaters to improve signal coverage. Although the majority of NSP radio licenses are in the VHF (155 MHz) band, some area managements operate in UHF (460 MHz). For this reason, some patrols are asking for licenses in UHF, and I am pleased to report that we successfully licensed a patrol in Pennsylvania for a new UHF Public Safety (EMS) repeater system.

Assistance to area managements: Some patrols have reported that their managements are very confused about the new FCC regulations, and have approached their patrol for help, as many patrols have radio-knowledgeable members. I have decided to offer NSP Telecom assistance to those area operators who utilize NSP-registered patrols, and who request assistance via their patrol. Although NSP won't pay the area's frequency coordination and FCC licensing fees, we will prepare the license documents without charge, saving money for the area. This new service will strengthen the relationship between the local patrol, area management, and the national organization. Many patrols, in addition to individual patrollers, own radios that will not comply with the FCC's narrowbanding regulations which take effect January 1, 2013. In this regard, I am seeking to establish a national purchasing program that will permit our members to source new, narrowband-compliant equipment at an extremely attractive price point. I hope to have more information available before September.

# The Sugar was Sweet at the Loaf

by Jerry Hyson, Supervisor

Sixty-four Young Adult Patrollers, along with advisors, trekked up to Northern Maine to Sugarloaf Ski Resort for another great weekend of camaraderie, instruction and competition.

A surprise visit from Seth Westcott, Olympic Gold Medalist, was just one of the many memorable happenings for the weekend. Chris Russo, our new National YAP Advisor also spent time sharing his vision for the program.

Each year the trainers and evaluators remark on the great skill levels our young adult patrollers bring to the event. This is a tribute to the investment being made at our member mountains in training these great patrollers.

The new Enhancement Track was a huge success as Young Adult Patrollers who elected not to compete received awesome training from the Division OEC and S&T staff and left Maine with improved skills.

Some of the students ready to head up the mountain:



Yes, there are tree huggers in Maine!



Competition!

More pictures are available on the Eastern Division Website

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Continued from page 10 - Hyson

And the winners are:



### **TOBOGGAN**

- 1st Alexandra Bruce, Ski Sundown
- 2nd Jeremy Lessard, Wachusett
- 3rd William London, Sugarloaf

### **SKIING**

- 1st William London, Sugarloaf
- 2nd Max McKendric, Sugarloaf
- 3rd Jordon Trafford, Shawnee Peak

### **OEC**

- 1st Caleb Young, Shawnee Peak
- 2nd Matt Brown, Wachusett
- 3rd Leah Rose Kendrick, Pats Peak

### **ASSESSMENT**

Morgan Brown, Shawnee

### **HANS HYSON AWARD**

Morgan Brown, Shawnee Peak

### **OVERALL**

- 1st Jordon Trafford, Shawnee Peak
- 2nd William London, Sugarloaf
- 3rd Alexandra Bruce, Ski Sundown

Plans are already taking place for next year's YAP seminar at Bromley, VT March 16–19, 2012. More information will be available in the next issue of *Trail Sweep*. A special thanks to all who make this great event possible from the Eastern Division staff, evaluators to the patients who sit and lay in the snow for hours at a time. Thanks as well to my great staff, Karen Hyson, Craig and Heather Larson, Jim Slattery, and Dan Pascucci whose work before, during, and after the event help make it happen year after year.

Our staff travels throughout the ski season for Young Adult Patroller clinics. Feel free to contact me at [hysonski@gmail.com](mailto:hysonski@gmail.com) or 508-459-9078 to schedule an event in your region or mountain for next season.

## **OEC Update**

by Bill DeVarney, Supervisor

Since May 1, 2011 it seems like the whirlwinds that have engulfed the landscape throughout the East have also hit the NSP with the release and publication of the latest OUTDOOR EMERGENCY CARE textbook better know as OEC 5e.

Most of the members have lived through the development of this book and the reality has finally reached us. The book is large, has great information for both the novice OEC technician going through a course, and the advanced patroller that has a desire to learn more.

There has been much written about the unique characteristics of the book and more to be learned during the upcoming Cycle A refresher so I will not fill this article with all of that information. There are a couple of highlights I do want to point out.

If you haven't looked at the book from cover to cover please do so. For existing patrollers the changes in some of the fundamental information is very important. The fact that the book is written with existing patrollers in mind should be enough for anyone to want to purchase it. The publisher has already exceeded the first publication and is on to the second (with some of the errata sheet changes) with the opportunity for this to become one of the best selling emergency care books of all times.

To understand how involved the patrollers in the NSP were with this book all you need to do is look at the volume of credits listed. There are patrollers from all over the US, Canada, and Europe that have contributed to the publication of the book.

Finally, we have to thank the three patrollers that have spent a great portion of the last couple of years of their lives working on this project: Ed McNamara, Dr. David Johe, and Deb Endly. The effort put forward to review, edit, rewrite, and develop new materials for a book that is completely written by volunteers is an incredible undertaking and we all should thank them for the success the book has had already and will continue to have.

So what does the new book really mean to me?

The OEC 5e establishes a new standard of training for the OEC Instructors and Instructor Trainers. The new curriculum and associated resources such as [myNSPkit.com](http://myNSPkit.com), available through the publisher, brings a completely new level of excellent training opportunities to the delivery of the OEC program.

The National Board tasked the Division with rolling out the OEC 5th edition. For the instructor and IT staff, the responsibility for Quality Management rests with the OEC Supervisors and the ITs in the Division.

At the Spring Officers' Meeting, the Region OEC Administrators and I created some guidelines for each instructor to accomplish, at a minimum, in order to maintain their OEC certification and be able to teach the OEC 5e material. The certification involved attending a one day qualification class where the goal is to allow instructors to see some of the tools they have available to teach an

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*Continued from page 11 - DeVarney*

OEC 5e course and to practice several of the new skills that are included in the new text. The target is to get instructors to understand that the changes in the text include knowledge-based as well as skill-based materials.

Each instructor needs to get into the book and work closely with the teaching curriculum before moving forward and teaching a course. Attending this qualification class is mandatory for all ITs and instructors and this will meet the requirement of attending a division-sponsored event for OEC recertification purposes. The intent is to work with instructors to get them involved.

A couple of other points were added to help with ensuring that we hold the line with quality management during this transition to OEC 5e.

All OEC courses must be registered online with National office with at least a 14-day window prior to starting the course. This is being done to ensure that the instructor of record has been through the qualification training and that the IT assigned to the course has been engaged prior to the class starting. This should help control issues with outside instructors having access to the appropriate curriculum and all instructors meeting the standard of training.

For the patroller the new book means that the annual refresher is going to be a bit different from the typical Cycle A refresher. The major topics will be the same but more time will be spent on demonstrating and performing several of

the new skills that are introduced in the OEC 5e textbook. We have to note that since not all of the knowledge-based changes are covered under the topics for this refresher cycle, patrollers are not going to get “all” of the material at this one class.

To give patrollers an idea of some of the changes in the new text, and to challenge all patrollers, an orientation exercise was developed as part of the refresher for everyone to use as a tool. I would encourage everyone to complete the suggested exercise and look up each of the answers so that you can become familiar with the book.

The refresher might not be longer but it will be much more intense. Everyone should expect a full day.

Finally, I want to thank in advance every patroller, instructor, and instructor trainer as well as every Patrol Representative, Region Director and Division Director for all the cooperation that is needed to roll out a project like this in such a short time frame. Over the next several months there are going to be limitations on resources, the need for additional resources, and your help to maintain consistency throughout the Division. OEC is standard and everyone must perform to the same standard; each patroller, each instructor and each IT must perform to the same standard with the same commitment.

Patrolling is performed at the resort and at the discretion of the resort management but OEC belongs to NSP and we need to maintain consistency across the regions, divisions and the country.

Let's get this completed and lead the country in getting everyone on board with OEC 5e.

## Awards

*by Jerry Sherman, Coordinator*



I was very excited to be appointed Eastern Division Awards Coordinator in late February. I have big shoes to fill as Bill Boulter, who held this position for 11 years, has moved on to be the National Awards Coordinator. Bill's promotion to that position is certainly a reflection of the job he did for all of us here in the East.

As I write this, I am anxiously awaiting the results of the National Outstanding Awards judging. Our Division submitted nominees in almost every category. The winners of the Division Outstanding awards, announced at the annual meeting in April, were sent on to the National competition and we expect those results in late July.

At the Division annual meeting the Division Board of Directors and the Awards Committee, made up of the Region Awards Advisors, approved some changes to our Division

policies regarding the Outstanding Nominations. We have extended the deadline for nominations. Previously they had to be postmarked by January 31; the new deadline is midnight March 1. In addition, I will accept electronic submissions, without signatures, as long as they come from a Region Awards Advisor.

These changes streamline the process and allow for more activities in the current patrol year to be included. A description of all awards, including the “Outstandings” are online on the NSP website. Just go to member services, policies and procedures, chapter 10. Outstanding Awards, because of the National Competition and the fixed date of the Division annual meeting for announcement, are the only awards that have deadlines. It can take up to 60 days for an award to make it through the system so if you are thinking about a nomination for presentation at your on-the-hill refresher, now is the time to get started.

As I mentioned we have a Division Awards Committee made up of Region Awards Advisors. All awards nominations come to me from them, and all awards nominations from the Eastern Division must go to National from me. My goal is to help move the awards process towards an all-electronic system. I am working with our Awards Committee and Division Board to move in that direction.

*Continued on page 13*

Continued from page 12 - Sherman

Every region has an Awards Advisor and every patrol should have a person familiar with Chapter 10 of the NSP P&P. Many activities should be recognized at the patrol and region level but there are a number of neat awards detailed in Chapter 10 that many patrols and regions do not utilize. As I mentioned, nominations come to me from the Region Awards Advisors however I would be happy to answer any questions and review any ideas that you have about awards. If you think a member of your patrol deserves an NSP award just email me some information and I will help you get started.

An important part of my job is to maintain the high standards set by folks like Minnie Dole when they first developed an awards system. This system is rich in history and tradition. Bill Boulter said it best in a recent correspondence to all Division Coordinators. "If it is worth doing, it is worth doing right. We are the experts and we need to hold and maintain the highest standards of excellence possible. No miracles, just follow the instructions. Awards Coordinator is the best job in the NSP. Let's do it right."

My contact information is on the Eastern Division website. I look forward to hearing from you.

## AWARDS

### EASTERN DIVISION OUTSTANDING AWARDS

Alpine Patrol (Large)	Jay Peak	NVT
Alpine Patrol (small)	Old Forge	CNY
Nordic Patrol	High Point Nordic	NJ
Alpine Patroller	Thomas Kneiss	EPA
Instructor	Gina Wyffles	GV
OEC Instructor	Gregory Johnson	EPA
Paid Patroller	Scott Mundrick	GV
Administrative	John Laitala	EMARI

### PATROLLER FOR PATROLLERS AWARD

Robert Scarlett	National Legal Counsel
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### JERRY SHERMAN DIVISION DIRECTOR AWARD

Al Pels	Division Advisor
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### SIGNIFICANT MONKEY "990"

Bill Cline	Division Legal Counsel
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### "501C3"

Laura Tucker	Trail Sweep Editor
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### NATIONAL APPOINTMENT

Doug Walls	11104	ME
Robert Dourand	11108	EPA
Matthew Rosett	11110	NJ
Bill Westner	11112	WNY
Ron Dallago	11114	EPA
Dan Meess	11116	WNY
Don Mills	11126	SVT
Ron Pagotto	11156	EPA
Dina Manoway	11180	EPA
John Toth	11196	WAPP

### DISTINGUISHED SERVICE AWARD

Lawrence E. Ehlinger		CNY
Greg Heath		EMARI
Robert Morgan		EPA
Marcia Mundrick		GV
Bill Gamble		GV
Skip Millor		GV
Nick Collins		SVT
Bill Marx		WNY
Labrador Mt. Development Corp. (Bob, Bruce, and Eric Wilson)		CNY
Bromley Mountain		SVT

### MERITORIOUS SERVICE AWARD

Jack Bogdan	EPA
John Morrissey	SNY
Karen Vanderberg	SNY
Paul Descoteau	WMASS
Brian Reed	WAPP

### PATRIOT STAR

David Kelleher	EMARI
Ian Selby	EPA
Andrej Kokal	NH
Nick Collins	SVT
Samuel Hicks	WAPP
William Hunt	WAPP

### PATROLLER CROSS

Steve Dengler	CNY
Dan Hogan	CNY
Mitch Kline	CNY
Scott Rabe	CNY
Howard Sternfel	CNY
David Tiedemann	CNY
Kerrie Bates	EMARI
Robert Herman	EMARI
Mark Mackachinas	EPA
Orla Walsh	NVT
Mickey Sponagal	WAPP
Jenn Windham	WAPP
Thomas Yoder	WAPP
Carol Zanchi	WAPP
Debra Zeitz	WAPP
Joe Nosbish	WNY
Rick Poplewski	WNY
Mike Simich	WNY

### YELLOW MERIT STAR

Doris Rollins	WAPP
Robert Shilling	WAPP
Greg Boberg	WNY
Dr. Bill Jaremko	WNY
Bob Bernatos	EPA
Fred Tim	EPA
Greg Boberg	WNY
Dr. Bill Jaremko	WNY

### PURPLE MERIT STAR

Dave Marchand	NVT
Chris Briden	WAPP
William Csikesz	WAPP
Charles Hileman	WAPP
Imy Rosenblatt	WAPP
Thomas Spears	WAPP
Jack Gerber	WNY

### BLUE MERIT STAR

Liz Strane	WAPP
Joe Wadlinger	WAPP
Scott Printup	WNY
Don Weaver	WNY
Diane Smith	WNY
Frank Smith	WNY
Marsha Langan	WNY
Brian Goris	WNY
Richard Watson	WNY
Daniel Kunz	WNY

### NATIONAL CERTIFICATE OF APPRECIATION

Mike Eaker	WNY
Karen Gollnitz	WNY
Margaret Walsh-Terranova	WNY
Robert Kleinfelder	WNY
Jack Swartz	WNY
Greek Peak Ski Patrol	CNY
Saddleback Ski Patrol	ME
Jay Peak Ski Patrol	NVT
Londonderry Rescue Squad	SVT
Holimont Ski Patrol	WNY
Kissing Bridge Ski Patrol	WNY
Peek'n Peak Ski Patrol	WNY

# Wounded Warrior Patrol – An Adaptive Education Opportunity

by Christopher Raup, WWP Chairman and CEO

What do patrollers and wounded warriors have in common? Many of us have served in the various branches of the military, and the structure, training ethos, and camaraderie of the National Ski Patrol is what attracted us to becoming patrollers in the first place. For others, donating our time for the benefit of others is what attracted us. It is these principles that led a few Ski Roundtop (EPA) patrollers, mostly veterans, to commit to giving back to our wounded warriors.

Since returning home from my tour in Iraq, I have wanted to do more to help our warriors in their recovery. In November of last year, I learned about the Wounded Warrior Family Ski Week sponsored by a private foundation and the Breckenridge Outdoor Education Center. After communicating with the founder, Bob Miller, I decided this was the perfect concept because it included the families in their event, the only one of its kind. Bob Miller was excited at the prospect of us working with them, and even more thrilled to hear we wanted to take their idea back east.

Flash forward to the middle of April 2011; four Roundtop patrollers (Bob Hall, Chuck Fernald, Doug Cherry, and I) landed in Denver, on our way to volunteer for this six-day event. Future Park City patroller, Nicole Blatt, joined us. During the week, we assisted with all the events, spending as much time as possible with the warriors, their spouses, and kids. In addition, we spent our down time gathering information and planning for our organization.

We all agreed the week was one of the most rewarding we ever spent on the snow. Seeing these heroes work through their physical and mental injuries and achieve breakthroughs in skiing or snowboarding was amazing. Watching the families interact and embrace the opportunity, confirmed the value of making this a family event.

We met a woman whose husband was hit by a rocket on FOB Ramadi in April of 2005. It's amazing he survived the attack at all given the extent of his wounds. He lost his right

eye, has traumatic brain injury (TBI), partial paralysis on his left side, seizure disorder from the TBI, and has survived numerous surgeries from the multiple internal injuries sustained from the shrapnel.

She is the Rock, holding everything together in this family and she told me how great it was for her to be able to see her husband and the kids skiing, meanwhile having a few days where she could have her own fun and not have to worry about them. In her words, "his wounds happened for a reason – we would never have met so many amazing people, seen such beautiful places, and done things like this." For his part, her husband kept telling us how cool it was that we were out there to help and offered to host us for a hunting trip through his guide service. Turns out almost every one of these warriors is working to help their peers.

Upon our return home, we held a kick-off meeting and selected a board and chairpersons for the various committees needed to put our event together. To date we have incorporated as a public non-profit organization under the name Wounded Warrior Patrol, Inc. We have established non-profit status with the IRS and submitted our application for recognition as a 501(c)3 entity. Our event is scheduled for the end of February 2012 at Seven Springs Resort in the Western App Region.

While much work remains for our organization, we are off to a great start. To that end, please consider this as our formal appeal to patrollers who want to help. While we certainly need financial support (per family costs are budgeted at \$2000 and we are seeking family sponsors) we will need volunteers to be ski buddies, instructors, and support staff for the event.

In the meantime we are looking for patrollers who can assist in fundraising efforts, planning and coordination, and collection of ski clothing for our warriors and their families. Many of our participants will lack the proper clothing, so as you clean out your closets this year, please think of us first. In addition, we are seeking corporate sponsors for the event. All sponsors will be recognized both locally and at the event.

To learn more about our organization, please visit our website, [www.woundedwarriorpatrol.org](http://www.woundedwarriorpatrol.org) or send an email to [info@woundedwarriorpatrol.org](mailto:info@woundedwarriorpatrol.org). On our site, you can learn about our mission, where the name came from, and an explanation of our logo design. You can also view pictures from our week in Breckenridge. Our hope is to leverage this organization's mission into an increased focus on adaptive training across the NSP, and open new opportunities to our warriors. I look forward to the day when one of our wounded warriors wants to join our ranks!



*Breckenridge Wounded Warrior Family Ski Week Team  
From left to right: Bob Hall/Ski Roundtop, Doug Cherry /Ski Roundtop, Nicole Blatt/Future Park City Patroller, Chuck Fernald/Ski Roundtop, Christopher Raup/Ski Roundtop*

**MICHAEL "MICKEY" MCCARTHY**

Hidden Valley Ski Patrol was saddened at the passing of former patroller Mickey McCarthy. Mickey started patrolling in 1976 at Hidden Valley, PA in the Western Appalachian Region, when his childhood friend Duane Kish suggested he give it a try.

Over the years, Mickey became a shift supervisor and encouraged his brother Bobby and his sister-in-law Roz to join the patrol as well. A big man, Mickey was smooth on skis, but not quite so smooth on a snowboard. He entertained us with some spectacular crashes.

Mickey was a lover of life and lived it to the fullest. As Mickey's health began to fail a few years ago, he had to slow down and give up patrolling. He lost his battle with liver cancer on July 7, 2011 at the age of 63.

It's hard to believe he left us so soon but memories of Mickey will keep him in our hearts forever. His wife Kathy, daughter Erin, and granddaughter Ariana survive him.

*Marty Silverman  
WAPP Region Director*

**MARSHALL COHEN**

The Western New York Region lost one of its most respected patrollers last December with the passing of Marshall Cohen, National Appointment #4403, a 48-year member of the National Ski Patrol.

Marshall grew up in Milwaukee, WI where he was an outstanding high school football player. As an 18 year old, he made a decision that would be typical of Marshall the rest of his life. He turned down a full ride football scholarship to Marquette University, choosing instead to go to the University of Wisconsin where he could get a degree in Electrical Engineering.

He started his patrol career at Glenwood Acres in 1961, and became part of the Kissing Bridge Patrol when it annexed Glenwood.

I first met Marshall in 1963 while I was running a ski fair and Marshall was in charge of the ski patrol booth. I was instantly impressed with his straightforward manner and his quiet competence. We became good friends for almost 50 years.

In 1971, Marshall joined the Holiday Valley Patrol and skied 38 years with us until health issues forced his retirement in 2009. Marshall earned his senior status in 1973 and his National Appointment in 1974.

Over the years, he served on numerous regional committees, picked because of the respect he earned from all who worked with him. I was an IBM rep and Marshall was the director of MIS at one of IBM's largest installations. In spite of our friendship, Marshall refused to go to lunch with me, even paying his own way, thinking it might influence his equipment decisions. That was Marshall.

About 10 years ago, he suspected his skiing skills were diminishing, so in his mid-60's, after 40 years of patrolling, he joined our senior candidate S&T training program. This meant skiing his two required patrol shifts, plus two more shifts for S&T. He requalified at the senior level.

Marshall's wife Beverly was a ski instructor at Kissing Bridge and the two of them passed on their love of skiing to their four sons; one lives at Sun Valley, one at Breckenridge, one lives in the Bronx and skis New England, and one lives in Cleveland and skis with us at Holiday Valley.

We'll all miss Marshall and his many contributions to patrolling, but we'll never forget him.

*Dick Grainger, Holiday Valley  
National Appointment #4328*

## GEORGE CARL STEGMANN

The Sterling Forest Ski Patrol and Southern New York Region lost a longtime supporter when George died on March 24, 2011. George joined the National Ski Patrol in 1962 and was awarded National Appointment #5007 in 1976. He originally was a member of the Fahnstock Ski Patrol, NY where he served as the patrol director for five years. When the Fahnstock State Park closed the ski area in 1987, he transferred to the Sterling Forest Ski Patrol in SNY where he served as a senior patroller and OEC instructor.

He could always be counted on to help at ski swaps, golf outings, and other patrol activities. In 2000, he joined the NSP Alumni, but continued to come to the ski area with his wife, Muriel whom he met at a ski club outing, for a day of skiing.

George was born February 20, 1928 in New Rochelle, NY and graduated from Pelham Memorial High School. He served proudly in the US Navy from 1946 to 1948 on the Battleship New Jersey. He graduated from Brooklyn Polytechnic Institute in 1959. In August 1964, he married Muriel Reynolds. He was a mechanical engineer for Bechtel and later Con Edison in NYC.

George was very active in his community. He was chairman and treasurer of the Westchester Section of the American Society of Mechanical Engineers; a member of Hawthorne American Legion Post 112 and liaison to the Boy Scouts of America; former President and Board Member of Westchester Con Ed Retirees; a Board Member of the Consumers Energy Cooperative Inc. in Millwood, NY; former Council President of the Trinity Lutheran Church in Hawthorne, NY; and took great pride in the fact that he helped raise funds and build the playground at the Mt. Pleasant Town Pool.

George is survived by his wife Muriel Stegmann, his sons, John Stegmann and wife Patti, and Scott Stegmann and wife Lin; and three grandchildren Tyler John, Alexander Brandon and Morgan Grace Stegmann.

*Robert K. Schwartz  
Sterling Forest Ski Patrol, SNY*

## HANK JANSEN

As the Section Chief of the Central Section of the EPA Region, I have visited Spring Mountain Ski Patrol many times. One of the guiding lights of the patrol was Hank Jansen, the Patrol Director for the past eighteen years. Unfortunately, Hank passed away on May 25, 2011.

Hank hosted many Eastern Pennsylvania Region events over his tenure. They were always well organized and efficiently run.

Hank graduated from Woodbridge High School and Rutgers University, both in New Jersey. After a stint in the armed forces, he began his long career in the Social Security Administration. Hank also served on the Harleysville Ambulance Service where his OEC skills were put to good use. He organized annual ski trips to Canada and during the summer, fishing trips to New England. Hank's specialty was finding great fishing holes near all you could eat buffets.

His passing was an especially hard blow as it came very unexpectedly. His death follows that of Doug Howlett last year after a protracted illness. They will both be missed by Spring Mountain and the Eastern Pennsylvania Region.

On a personal note, my condolences go out to Hank's family and Spring Mountain Ski Patrol. Hank always greeted you with a big smile when you arrived and a cup of coffee. Hank and Doug were two good friends and I will miss them.

*John Stinsmen  
Editor, The Regional, EPA*



## BARBARA ZELEZNIK

Barb Zeleznik of the Hidden Valley Ski Patrol, Somerset, PA, Western Appalachian Region, passed away from complications of pancreatic cancer on June 9, 2011. Following hospital treatment, Barb was taken home on hospice care where she was able to be with her family. She was 64.

The Zeleznik name has been associated with the Hidden Valley Ski Patrol for some time with her son, daughter, and husband becoming patrollers before her. Barb joined the patrol in 2009 as an auxiliary patroller. She was friendly, caring, encouraging, and always had something nice to say.

Barb was always more than willing to step in and provide kind and gentle care to those who were injured while at Hidden Valley. Without question, she was medically competent to provide the care – but more importantly, she was compassionate and motherly in her approach to those who were ill or injured. Regardless of the age of the patient, Barb knew that beyond the medical care, what was really required was assurance that everything would be all right. She was excellent at therapeutic communication with all the patients.

Barb would come to the first aid room and assure everything was in order to meet the needs of the patients. This fall, it shall most certainly be different. The monarch of the Zeleznik clan will not be with us. However, her spirit shall fill the room and we shall fondly remember the kindness in her voice, her ability to gently touch others, and her willingness to be compassionate with those in their time of need.

Barb was the beloved wife and best friend of Tony, loving mother of son Matt, and daughters Hallie and Lindsay. Those of us who worked with them or spent time with them knew that they had that special relationship. She will be missed by all who knew her.

*Marty Silverman, WAPP RD  
Mike Wallace, Hidden Valley PD  
Walt Stoy, Hidden Valley Medical Advisor*

## WILLIAM SIGMUND

This summer we lost a dedicated patroller at the Boyce Park Ski Area in Pittsburgh, PA. Bill Sigmund died shortly before his 80th birthday after 46 years of service to the NSP. He still actively skied his duty schedule and served as one of the areas pro patrollers. He started his patrol service at the Hidden Valley Ski Patrol but when Boyce Park opened in 1964, he transferred as a patroller also starting the Boyce Park Ski School.

Bill wore many hats in the early days of Boyce Park. He was not only a valued patroller but, being Canadian Ski Alliance Certified, he directed the Ski School and assisted in the management of the ski area. Bill was instrumental in teaching many people in the Pittsburgh area to ski, many of whom continued on to become ski instructors and ski patrollers in the Western PA Region.

He was a man of few words, also of large stature at 6'6" tall, yet a picture of "grace" on skis. Bill was a delight to work with because he really enjoyed what he did and quietly carried that zest over to all his endeavors. He will be truly missed!

*Patricia Vilsack  
Boyce Park Ski Patrol  
National Appointment #7363*

## A. JAMES "JIM" ALLOTT



Jim Allott, 75, of Saranac Lake, passed away at Adirondack Medical Center on May 11, 2011. Born October 8, 1935 in Newburgh, NY, Jim moved to Elizabethtown in 1970, married his sweetheart Patricia Woods in 1981 and moved to Saranac Lake in 2001.

Jim graduated from Northwood School in 1953 and attended Middlebury College. He was a Boy Scout troop leader for 10 years and was an American Red Cross instructor for CPR, first responder, wilderness first-aid and EMT. He was a member of the North Elba Republican Committee, and was an adjunct instructor for North Country Community College and Skidmore College for mountaineering and canoeing. Most recently, he enjoyed being a parishioner at the Church of St. Luke.

Jim was an active member of the National Ski Patrol for 50 years. He was passionate about alpine skiing and served on several ski patrols in the Catskills, at Mount Whitney in Lake Placid, and finally at his favorite mountain, Whiteface. In fact, upon first showing Whiteface to his future wife Patty, he referred to the mountain as his mistress.

Jim was an active member of the Whiteface Ski Patrol for over 30 years. He was a full-time employee at Whiteface for 23 years. Jim held many positions at Whiteface Mountain in those 23 years; director of skier services, safety services coordinator; but most importantly ski patrol director. He was the director of the Volunteer Ski Patrol for the 1980 Winter Olympics and in the late 80s became the overall ski patrol director. Jim was also an avid environmentalist, sailor, and paddler. He was a torchbearer in Lake Placid for the 2002 Salt Lake City Winter Olympics.

Jim is survived by his wife Patricia; his daughter Stacey and husband Jay Annis of Saranac Lake, and his sons Jeffrey and wife Susie Allott of Elizabethtown, and Jim and wife Kathy Allott of Potsdam. He is also survived by six grandchildren: Kevin, Baylee, Sam, Zachary, Nathan and Sage; and his beloved Newfie, Jack.

Jim was a leader in the Whiteface Patrol and the entire Whiteface Mountain Staff. The Whiteface Patrol would like to wish Jim Good luck and God Speed on his Final Sweep.

*Alex Edwards  
ED Treasurer and Whiteface Ski Patrol*

