

Official Publication of the Eastern Division of the National Ski Patrol

## Division Director's REPORT

by Cal Goldsmith, Division Director



Refresher mode is pretty much done, and ski season has started at many areas. Lots of great feedback on the new LMS system. I'm especially impressed with the fact that as glitches arose, they were addressed nearly immediately, as evidenced by the three updated versions issued after the original, with the fixes in place. It's very rare to see that kind of responsiveness from a software vendor. Credit to Dave Hemendinger, Chuck Dunn, and National Office Staff members Hannah Walden and Maddie Miller.

The Learning Management System (LMS) is the culmination of a nearly two-year effort by Dave and Rick Boyce. Because of their incredible work, its development was accomplished with great savings for the NSP. Chuck and Dave then managed a team of many volunteers for the system's implementation, and subsequently continued providing very timely on-going support. We now have a World Class LMS system that will only get better and better as we add content and figure out all the amazing capabilities this system has.

The National BOD recently hired Stephanie Cox as our new Executive Director. She will run the National Office and, I expect, do it very well. She has a lot of management experience and is high energy, enthusiastic, and committed to helping NSP rise to the challenges it now faces. Stephanie is a long-time skier, although not a patroller. Although I am not in favor of the National Board as a "working board," which is the model they have currently adopted, once the situation stabilizes and Stephanie gets her feet under her, I am hopeful that they will do as they have said and move back towards being a "strategic board." In my opinion, our BOD should not have a regular role in the day-to-day management of our paid staff. With a professional manager in charge of the office, I believe NSP requires a strategic focus for the organization's Board of Directors, maybe even augmented with some non-NSP members, voting or not. We need to evolve, and this is what I believe will help us to do

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so, rather than falling back into old bad habits.

One of the challenges NSP faces is our current and hopefully short-lived inability as an organization to educate our members and change our culture to ensure that women and minority members are treated as equal, respected members of NSP. The buzzword is DEI, but this is what I really think it means in the context of NSP. At least, this is where the need is most urgent. We must do a better job of treating our members as we'd like to be treated. It's that simple.

But of course it's not, because many of us don't think there is a problem. Those folks may be right with respect to their patrol...there may not be a problem. Or they just may not be tuned in to how women especially are treated on their patrol, and the fact that these women may feel uncomfortable with some of what goes on there on a regular basis. We all need to open our minds to that possibility and change behavior if it is warranted. Leadership cannot dictate this to you. Each of you needs to change what you can control, which is how you yourself think and behave. At least consider the possibility that there is a need for this change, please.

I am involved with the DEI Task Force at the national level, and we hope to bring leadership training to our division staff and region directors soon. This will then trickle down to our regions and patrol directors. I'm anxious to see this happen, because the actual change will have to start at the patrol level, as most things do.

Sharon Burrell is on this DEI Task Force with me. She is a long-time patroller from the Central Division, and a member of the National Brotherhood of Skiers (NBS). NBS is an organization of black ski clubs across the US and this year is celebrating their 50-year anniversary with their 2023 Summit at Vail. I've written about NBS President Henri Rivers who, with his wife Karen, attended our Spring Officers Meeting this past April. They are both very accomplished skiers, instructors, and race coaches

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skiing out of Windham in NY, and were an absolute delight to meet and spend time with. Henri addressed our meeting with his powerful message, and he and I started discussing how we could work together to get some of his members interested in the NSP. I'm still hopeful we'll be able to do that, maybe with Sharon's help. If anyone can get that going, Sharon can. I'd like to see Henri on our NBOD as a non-voting member if he was willing. Just a thought I had. NSP would be much richer for his involvement, no doubt in my mind.

Meanwhile, the incredibly complex and comprehensive organization that is the National Ski Patrol marches on as it always has done since 1938, providing the best on-snow and now on-bike emergency medical care to our skiing/riding patrons. With COVID largely behind us (I'd still get the latest vaccine if I were you), let's hope for a good snow year and great skiing/riding and patrolling.

Until the white stuff flies, be well and we'll see you on-snow.

# On CIVILITY

by Cal Goldsmith, DD

Our *National Policies and Procedures* sets standards for the conduct our patrollers are expected to meet. Being held to a higher standard in keeping with the noble calling we are engaged in; disagreeing without being disagreeable; common courtesy to all your fellow patrollers and to all to whom we owe a duty of care...this is what is expected of you as a member of the National Ski Patrol.

This means you are expected to endure some change in the organization, even if it leads to some short-term frustration on your part, without reacting badly. I have been disappointed to see that a small but significant number of our patrollers have experienced some difficulty with the new LMS refresher and chose to take it out on our national staff and LMS volunteers. Emails ranged from harsh and somewhat rude, to downright abusive.

Those latter folks got an email from me asking that they apologize. Some have, most have not.

What disturbs me the most about this, is that the rude/abusive emails came from some veteran patrollers, patrollers in responsible leadership positions in our organization. People that should clearly know better.

Please folks, dial it down a bit. Everyone seems more on edge and stressed these days. I could opine that COVID, the economy, and politics all play a part. But whatever the reason, take a deep breath and think before you berate staff that doesn't deserve your scorn, and is not being paid to put up with it. And consider, that most of the time, it turns out that the patroller is at fault, not the system.

We are all passionate about the potentially life-saving services we provide as patrollers. Please do not demean the nobility of our efforts. Be proud of who we are and live up to our well-earned reputation as heroes on the snow.

# Instructor Development

by Lisa Rabideau, Supervisor

There has been quite a bit of confusion about registering and administering Instructor Development courses. Proper registration of courses ensures that patrollers get appropriate credit.

In the old Course Tools system, there were several different courses listed which added to the confusion. I have received the following via email: "Reviewing roster information, instructors identify their courses as e-course, distance learning course, on-line course, and zoom online. Most of this is shown in a profile as an e-course." The e-courses generally are considered the online hybrid session. This is causing great confusion about who has completed the whole ID course including the face-to-face section.

For any courses that were administered (begun and/or finished) under the old system, it is necessary to work with the education staff at the national office to update instructor status for anyone who was inadvertently registered incorrectly in Course Tools. If a potential instructor completed all the requirements for the Instructor Development course, but it isn't reflected in the profile, this will need to be corrected. Hopefully you have records that can be submitted to verify course completion. Additionally, we are working to clean up old and "zombie" courses that were registered but never held.

In the new NSP Center for Learning it is straightforward, but I will explain it to make sure it is clear. Once in the NSP Center for Learning, click on the "Browse Catalog" and go to the Instructor Development section. There are three basic courses in the ID category, the "Standard" or

traditional in-person full course, the "ECourse," and the "Instructor Development Skills session" which is the face-to-face session that goes with the ECourse. A potential instructor can take either the "Standard" course or both the "ECourse" and "Skills session." For the ECourse, a student won't be able to enroll in a skill session until the online portion is completed (like the OEC refresher). Hopefully, going forward this will reduce confusion. You will also find the Continuing Education Clinic and a link to the ID landing page in the Center for Learning listed in the ID Category.

Browse by

Category

Avalanche

Bike

Content Development

Instructor and IT Trainings

Instructor Development

Please reach out to me if you have any specific issues or circumstances. I hope we can remedy the issue for the instructors in question. Also, if you are holding (or know of) a course in your region, please ensure that the course is registered correctly. I am more than happy to help if anyone has problems. We want to ensure that all the hard work that we all do is appropriately recognized.



by Deb Reynolds, ME Awards Advisor

When I became the Maine Region Awards Advisor this past spring, I shared with Wayne Arsenault, our Region Director, that I respected and appreciated the value of all of the national and division awards given to patrollers for incidents and extraordinary achievements. However, I wanted my first initiative as I began my tenure as the awards advisor to be focused on the entire body of patrollers as a whole throughout the region.

I feel that the greatest contribution the vast majority of patrollers give to their patrols, the region, division, and NSP are the many years of their lives they served, committed to the day in, day out work as patrollers. I have patrolled for 30 years, and I and many others know that this comes with many challenges.

The upfront time and money required to become a patroller. The years it often takes becoming an experienced well-trained patroller. The annual requirements and ongoing training required every year. Personal sacrifices often traveling long distances. Juggling family and jobs. Many paying a lot of out-of-pocket expenses for equipment and uniforms. Traveling expenses and wear and tear on their vehicles in the winter often arriving in the dark and going home in the dark. All this even before they put their skis on and get out on the hill to do the often-hard physical work. Then let's add in patient care, toboggan work, and all of the demands they bring.

The list is long. I have just touched on some of what our patrollers sacrifice to do work that they love with friends and coworkers that are part of their lives for many years. Many of their children go on to become patrollers and the cycle begins again.

I discovered after accepting the position that most of our patrollers were not involved in an incident or had an achievement that reached the level for a division or national award. Not because they were not capable in some way but because they had never had it happen during their years patrolling. Many had or have patrolled for as many as 49 years and never received any of these awards.

So, I discussed with Wayne my goal to start an initiative to present Service Recognition Awards region-wide in one season and I wanted the region to pay for it.

Wayne was enthusiastic and supported the initiative. He got the support of the region officers and patrol directors. I compiled a list of patrollers from each mountain whose NSP join date began at five years and went up to 50 years. It took me approximately five months to do it. I had to look at the join date for each and every patroller in the region because patrol rosters are not set up in order of NSP join dates. The total came to 292. The cost was approximately \$3,000.

There has been an amazing amount of excitement region-wide from the patrollers and patrol directors in anticipation of this important recognition. For most, this was the first award they ever received from NSP and with a certificate of appreciation and a beautiful pin they can wear that does recognize all of the years they have given of their lives and can share that experience with others.

I believe this is a most important initiative and I feel privileged to be a part of it.

# CERTIFIED

by Jon Wilson, Supervisor

With the upcoming season in full planning stage, I can say that we have a very active team ready for the snow to fall. Preparations are being completed on every level. The OET team is planning the pretests, OEC is reviewing upcoming scenarios, ORM has their platform in the review stages to launch on the LMS system, Lift Evacuation is riding the wave with the *Aerial Evacuation Resource Guide*, Avalanche is working on planning for Level 1 events, and the Low Angle Rescue team is allocating gear and equipment to support the patroller schools and the Certified plan on training. This 100+ team is ready now—eager to begin and looking to share their leadership skills and experience with the next group of interested patrollers. What are your plans for the upcoming season?

Planned events are already listed on [NSPeast.org](http://NSPeast.org). Please use this resource for confirmed events. Check it periodically and start planning your season.

- **Pretest:** February 3, 2023 at Killington.
- **Patroller School/Certified Calibration:** February 4-5, 2023 at Killington
- **Annual Exam:** March 15-19, 2023 at Killington.

Speak to your leadership team about the newly released North American Skier Responsibility Code. This updated version should be recited easily.

In preparing for the upcoming season, I am reminded of the hard work and travel times for our events. Take the time now to plan. Make your reservations and prep your gear. If you have additional questions, please contact me at 315-723-0929.

Have a great season and think snow.



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## **NSP Alumni Celebration Week at Whitefish Mountain, Whitefish, Montana, February 26-March 4, 2023**

**Whitefish Mountain** (formerly Big Mountain) is consistently rated in the top 30 US ski resorts, offering 3,000 skiable acres, almost 2,400 vertical, 11 chairlifts and presents an incredible skiing/snowboarding experience (see: [skiwhitefish.com](http://skiwhitefish.com)). In 2022, \$29 lift tickets for “super seniors” (age 70 & up) and discounts to those 65 & up (book on-line, for multi days and save more); hence, alumni/spouses/younger skiers save money).

**Accommodations:** Most attendees stay at nearby highly-rated **Grouse Mountain Lodge** ([glacierparkcollection.com](http://glacierparkcollection.com)), just minutes from the mountain, with free shuttle downtown, then to mountain, or to/from airport, lovely rooms, double occupancy; just \$89/night. **To book**, call the lodge, (406) 892-2525 or email to: [glacierpark@pursuitcollection.com](mailto:glacierpark@pursuitcollection.com). Start on Sunday, Feb. 26, and stay for multiple days or the entire week. **ID yourself as “National Ski Patrol Alumni”**; also notify Tim, at [tviall@msn.com](mailto:tviall@msn.com) of your arrival date.

**Join fellow NSP Alumni, NSP members, family and friends for weekly activities and fun:**

**Breakfast/espresso bar/pastries mornings:** At Grouse Mountain Lodge, join your old and new NSP friends at 7 AM (so you can catch the lodge shuttle into downtown to connect to the Snow Bus)!

**Dinners at the lodge or in downtown Whitefish each night.** Meet with friends or as a group each night.

**Cross country skiing:** The Lodge is adjacent to a nice cross-country ski course, with night lighting! We'll also arrange an XC outing on Tuesday into nearby Glacier National Park.

**Special nights out at local restaurants:** 6:30 PM, Sunday night, at Grouse Mtn. Lodge; Monday night, at Latitude 48; Tuesday, Whitefish Lake Restaurant; Wednesday, Abruzzo Italian Kitchen; Thursday TBD.

**Clinics:** We hope to arrange a no-cost “Old Knees Clinics” during the week, and cross-country outing, so you can sharpen your ski skills on those well-worn knees and legs!

**Shopping in downtown Whitefish:** Plenty of time to shop each day; we'll organize car pools or use the hotel shuttle into downtown for those interested.

**Optional tour into Glacier National Park** (Tuesday, no charge), **Horse-drawn sleigh rides** (additional fee) or **Dog Sled Adventures** (additional fee) in nearby Montana State Forests. If interested, advise Tim for detail.

**Air service:** Kalispell Regional Airport has major carriers; our hotel offers shuttle from/to the hotel, \$5 each way, arrange when you make your reservation, or by calling the lodge, 406-892-2525.

**Advise National Alumni Advisor Tim Viall, [tviall@msn.com](mailto:tviall@msn.com), (209) 969-3875 of your planned arrival date, your old patrol/division, cell phone number and email;** Tim will send you additional detail about optional tours and other planned week-long activities. Questions, contact Tim, [tviall@msn.com](mailto:tviall@msn.com)!

# ? Why Should I Pay National Alumni Dues? i.e. What's in it for me?

by Allan Miller, Supervisor

## "I am on my patrol's alumni list for free."

True, and you may hear from your patrol about activities and events. But, being registered with National has some added value, in addition to being on your patrol's list. Purchasing skis and bindings from the NSPS Pro page can save you many times your annual dues. Being a registered National Alumni is a great investment. Here are benefits Nick Schiavetti shares with new Genesee Valley Region alumni.

1. You can order anything from the catalog or website except for a uniform parka and vest at the same price as active patrollers.
2. With a few exceptions, you get most of the online pro deals as active patrollers do from the vendors listed at [nsp.org](http://nsp.org).
3. You get the same Subaru discount as active patrollers. I have talked to a couple of alumni recently who used that substantial discount at their local dealer and were very pleased with how easy it was and how much they saved.
4. You get a very nice complimentary Alumni Day at many of the areas in our division, including lift ticket and lunch, where you can reconnect with many of your friends. The cost of this event to paying guests may be close to or more than the cost of your annual NSP alumni dues.
5. You get the region alumni newsletter via email, for those regions that have one.
6. If you keep up your continuing education requirements you can participate in patrol instruction in every discipline you instructed in.

7. You can participate in other patrol activities, such as regional administrative roles, or serve as an injured patient at the OEC test and feel that you have contributed to ski patrol, even in retirement. We constantly get input that Alumni make the best patients because they really understand the scenarios and are great at doing it the same for every student.

8. You get NSP's *Ski Patrol Magazine* by mail and Eastern Division's *Trail Sweep* newsletter by email.

9. You get the same pro deals at many local ski equipment stores in your region as active patrollers do.

### Then there is the intangible:

Alumni membership is a way to put your patrolling on hold while you do the other important things in your life like family, career, and education. Going Alumni or Temporarily Not Patrolling status, are ways to keep your connection to your patrol and NSP and the only investment you need to make, if you chose to, is to attend the OEC Refresher each year.

*Note:* This article was written mostly by Nick Schiavetti. A member of NSP since 1987, he is a former OEC, Avalanche L2, and MTR instructor and instructor trainer. He holds National Appointment 10071, Distinguished and Meritorious Service awards, and two Yellow Merit Stars. He is a former Region Alumni Advisor and presently supports the Swain Patrol as their Alumni Advisor.

Happy and Safe Holidays everyone!

## ORM Update

by Steve Barnes, Supervisor

I know that I stated in a few of my travels around the division that we expected to begin the release of the new Outdoor Risk Management Program this fall. However, there have been some delays with the release of the program, due to the challenges experienced over the past several months with the implementation of the new LMS.

A number of the modules initially set for release this fall have been completed, storyboarded, reviewed, and are awaiting population on the LMS system.

To give you an idea of what to expect, we chose the following topics to be first:

- **General Concepts**—this is designed to give a basic and definitive definition of what Risk Management is and what it isn't. Giving key concepts, terms, and definitions so we are all on the same page.
- **Patrol operations**—this will address what tools are currently being used by areas around the nation, i.e. padding, ropes, signage, etc.
- **Snowmobile Operations**—designed to share ideas on how to train and test the proper safety equipment on machines. Suggested routes, use restrictions.
- **Personal Risk Management**—covers proper personal equipment checks, health, and physical preparation. Understanding your liability and coverage during your patrolling day. Critical Incident Stress Management, what is it, what services are available, The Eastern Division currently has an excellent team in place addressing this topic. Does your area have an Employee Assistance Program, what it is and what does it cover.

As I said in the last article, the information contained in these modules is something I think every patroller will find interesting and useful on day one of the season. We will keep you informed on when you can expect to see these land.

A number of the modules...have been completed...and are awaiting population on the LMS system

# It's that time of year again!

by Deb Foss, OEC Administrator

## Overheard at an Outdoor Emergency Care Refresher:

*Ski Patroller 1:* I really want to become a Senior Ski Patroller, but I do not do well at exams and I just don't know about my OEC Skills.

*Senior Training Coordinator for OEC Module of the Senior Program (OECMSP):* Well now, let me shed some light on the subject and help send you on the right path.

The senior program is a national program that is administered at the division level and only your patrol representative can put you in for senior status. Whether you want to become a senior patroller, alpine senior patroller, Nordic/backcountry senior patroller or, in the future, a bike senior patroller that is up to you.

One thread that runs through all the different senior categories is having to complete the OEC module. That program, also a national program, is administered at the division level, especially for quality, and in the East, it is actually held at the region level.

It consists of training and documentation with milestones that need to be completed along the way and you must pass a final evaluation by successfully completing two senior level scenarios. Some people have difficulty with that final evaluation and put a lot of pressure on themselves. The real intent of all the prior training is to work out all the skill performance issues prior to the final event. Then at the final evaluation your scenario management including leadership, decision making, and problem solving (LDP) is measured. Did you know the score card measures you against those three categories?

Unfortunately, many people that have not been successful in the past get thrown off course by the complexity in the scenario and end up showing that

difficulty in completion of the basic OEC skills.

However, the National OEC Committee and a small group of division directors are trying to develop a more training-focused way of completing the OECMSP offering a second option by focusing more on the LDP piece, ensuring that basic OEC skills can't just be completed but can be completed with speed, accuracy, confidence, and repeated over and over again, finally through repetitive training completing enough final scenarios so you become better at LDP under difficult scenarios. You still need to complete two final evaluation scenarios on the first attempt, but they come after additional repeated training and mastery of basic OEC skills. The final evaluation is also completed under a less stressful environment, and you do not need to complete both in one day, but you do need to complete both on the first attempt. The group is trying to get this together in time to Beta test this year but it is really driven by the amount of training it will take to become masterful at both skills and LDP through the different training stages.

A lot to digest but as the National Program Committee gets closer to rolling this into a Beta environment and the division supervisors get more information on how to handle the logistics, we may be able to look at Beta testing in the Eastern Division to see how it works.

However, even if you don't get the chance to Beta test, the training piece to the OECMSP will only benefit you making OEC skills stronger along with your leadership, decision making and problem solving and handling more complex scenarios.

So don't wait. We can work on getting the OECMSP piece started along with other required electives.

*Ski Patroller 1:* That sounds interesting. I would like to know more about this new concept for the OECMSP program.

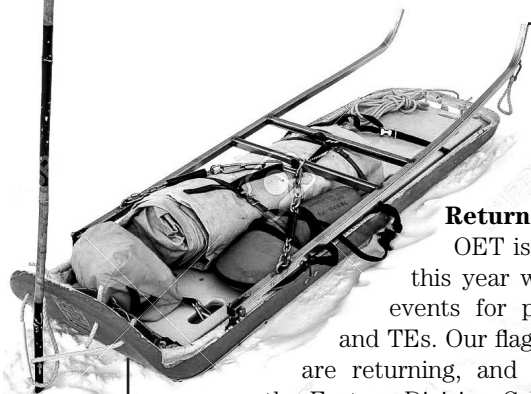
## Stay tuned!

## Eastern Division Pro Award

Steve Barnes, Eastern Pro Division Awards Advisor, and Grant Fullman, Eastern New York Region Director recently had the pleasure of attending the annual refresher of the Whiteface Ski Patrol. We were there for the introduction of their newly appointed Patrol Director Tom Gale. In one of his first official duties he accepted the Eastern Pro Division's Award for Outstanding Small Pro Patrol. The award is determined by the number of registered members.

What makes this notable is that this is the first time the Eastern Pro Division has awarded this. Please join us in congratulating Tom Gale and the Whiteface Pro Patrol!





# OET is Back!

by Matt Nebzydoski, Supervisor

## Return of Events

OET is planning a comeback this year with a full calendar of events for patrollers, instructors, and TEs. Our flagship Patroller Schools are returning, and dates are posted on the Eastern Division Calendar. Thanks to our host mountains for welcoming us back this season including Sugarloaf, Elk Mountain, Killington, Gore, and Seven Springs. Whether you are new to patrolling, training for senior, or looking to further hone your skills, a patroller school is a great way to get a full weekend of personal skiing/riding improvement and learn toboggan skills from the best instructors in the Eastern Division. In addition, the camaraderie and fun of attending an event outside your area can't be beat.

We are also planning additional events that will include clinics for those aspiring to become TEs along with several STWs spread through the division to assist TEs in finding a convenient opportunity to recert after two years of smaller events.

## Professional Development for Aspiring Instructors, TIs, TEs, and Staff

Aspiring instructors, TEs and staff as well as patrollers looking to expand their knowledge of skiing, riding and OET skills are encouraged to take advantage of our OET Moodle School Courses. Anyone can request access through the OET "Educational Resources" area on [www.patrollerschool.org](http://www.patrollerschool.org). Choices range from introductions to OET Teaching Methods and Skiing Fundamentals to Senior Scoring and Feedback. Our new offering will be ready by the time the season starts and will focus on a deeper understanding of the fundamentals and how they can apply to patroller's skiing and toboggan handling.

The embedded videos have been carefully curated and will hopefully provide insight into the finer points of skiing, riding, or toboggan work that can easily be missed out in the elements. Our online library also has archived webinars and discussions that focus on movement analysis of skiers to help foster understanding of how our senior OET standards translate to the snow. This resource is a great place to build or expand your knowledge, no matter where you are in your patrol career. If you are working to become an OET instructor these courses will give you the base knowledge needed to get started. If you are training for senior or TE these courses and videos will provide you with insight on

evaluation day scoring along with examples to assist you in knowing what is expected.

## TE Recertification Updates

Last year's pilot recertification program went well, and we are working to make finding opportunities to recert as well as reporting recertification easier. TEs now have two ways to meet the recertification requirement.

1. Attend a patroller school weekend event. This will include the TE being observed teaching a Toboggan Enhancement course along with attending an STW to enhance TE knowledge and personal performance.
2. Over the course of a three-year window attend a TE/STW stand-alone event (check the calendar for dates and locations,) arrange to teach and be observed by an OET Staff/Steering member while teaching a TES, and finally complete one of the online courses in our Moodle School. The TE then self-reports the dates and times through the [patrollerschool.org](http://patrollerschool.org) website. Check with your regional advisor or a staff member for more information or help completing the process.

## Practice Makes Perfect

The OET program is working hard to build the best resources we can to assist our corps of instructors in being the best they can be. Part of being a great teacher is mastering your content and being prepared to provide students a dynamic experience during class. Taking advantage of training opportunities, studying the available videos, discussions and guides all help to deepen instructor knowledge and give you more ways to connect with learners.

Consider taking time this year to add to your knowledge base, practice skill exercises, and perfect your ski, skill, and drill demos. When we demo either skiing or OET skills to students we need to ensure that they are seeing an accurate picture of what we are trying to convey. Early season days when things can be a little slow are a great time to get out and rehearse and perfect what you will demo to students later. Practicing also helps get us all up to speed for the season. A great way to practice is to get together with some fellow instructors and take out your phones and take some videos of each other performing ski or skill demos. Cast them up on a TV and talk about what you see, compare them to the *Senior Guidebook* or some of the videos in the OET courses.

As usual...Think Snow!

# 2022 AWARDS

## National Outstanding Awards

Alumni	John Tuttle	CNY
Administrator (runner-up)	Sue Wuerthele	SVT
Non-OEC Instructor (runner-up)	Randy Lewis	GVR

## Eastern Division Outstanding Awards

Administrator	Sue Wuerthele	SVT
Alpine Patroller	Linda Breen	GVR
Alumni	John Tuttle	CNY
Large Patrol	Gore Mountain	ENY
Non-OEC Instructor	Randy Lewis	GVR
OEC Instructor	Bob Zande	ENY
Paid Patroller	Kristina Hoxha	EPA
Paid Patrol Director	Phil Barker	EPA
Patrol Representative	Lisa Buss	WAPP
Small Alpine Patrol	Saddleback	ME
YAP	Mason Rinker	EPA

## Donna McGraw Patroller for Patrollers Award

Orest Ohar	NH
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## Jerry Sherman Outstanding Division Patroller Award

Kim Terwilliger	SNY
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## 990

Kate Tornese	WMA
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## 501c3

Grant Fullman	ENY
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## William Gross Memorial First Aid Trophy 2021

Bruce Geddes	ENY
Thomas Desi (2022)	ENY

## National Appointment

Jessica Miller	12263	ENY
Leigh Linder	12269	EPA
Amy Reinink	12270	ENY
Roger Strane	12274	WAPP
Geoff Feltner	12278	GVR
Patrick Houghton	12288	ENY
Joseph Rine	12292	ENY
Bob Zande	12293	ENY
Martha Rich	12295	GVR

## Leadership Commendation Appointment

Christopher Cioppa	8559	NJ
Carol Erno	8569	EPA

## Distinguished Service Award

Doug Hollinger	GVR
Al Kraus	GVR
Stan Martin	WNY
Rick Micoli	GVR
Ron Perrin	GVR
Cathy Rague	GVR
Kevin Spear	GVR
Deanne Spear	GVR

## Meritorious Service Award

Jim O'Connor	EMARI
Steve Reich	SNY
Jane Williams	SVT

## Yellow Merit Star

Kurt Adam	EPA
Doug Adams	CNY
Kristine Boehm	NJ
Wolfgang Boernert	EPA
Linda Breen	GVR
Pat Burns	SNY
Lisa Buss	WAPP
Hal Clark	GVR
Ron Dallago	EPA
Mike Destefano	WAPP
Chuck Dunn	WNY
Jared Emerson	ME
Ron Helm	EPA
Josh Hodson	ME
Christina Hoxha	EPA
Kermit Hummel	SVT
David Johe	WNY
Steve Lekus	EPA
Leigh Linder	EPA
Steve Lorisch	EPA
Dave McKain	WAPP
Rich Messina	EPA
Scott Mundrick	GVR
Mike Novello	GVR
Mark Oldenberg	SVT
James Quimby	ME
Bill Sachs	EPA
Eric Silva	SNY
Steve Sobolewski	EPA
Rod Speer	GVR
Josh Sweat	ME
John Thompson	EPA
Kristina Vasiliauskas	GVR
Eric Waldman	WAPP
Cynthia Watson	ME
Brian Whalen	ME

## Yellow Merit Star (cont'd)

Rick Wilcox	GVR
Mike Wuerthele	SVT
Bob Zimmerman	SNY

## Purple Merit Star

Joe Aulino	SNY
Tom Blackwell	SNY
John Childs	ME
David Curry	GVR
Michelle Cuva	ME
Timothy Franz	GVR
Bill Hinsdale	SNY
Barry London	ME
Gary Marks	GVR
Emily O'Connor	ME
Judy Valachovic (2)	GVR

## Blue Merit Star

Lucien Daigle	ME
Steve Duncan	GVR
Tracy Engles	GVR
Lori Kloesz	GVR
Leah LaRobardiere	ME
Allison Lurz	GVR
Michael Pinette	ME
Kristina Vasiliauskas	GVR
Cynthia Watson	ME
Deborah Whalen	GVR

## Patriot Star

James DeBisschop	CT
John DeBisschop III	CT
Richard Dulac	CT
Keith Hunt	CT
William Muir	ME
Greg Oarsley	NJ
Carol Stumbras	CT

## 50-Year National Lifetime Service Award

Melissa Doyle	GVR
Selby Feldman	SNY
Pamela Ferguson	GVR
Frank Frohnapple	WNY
Pete Hutchison	SNY
Norman "Deke" Jamieson	SVT
Donna Kirby	SNY
Michael Leffler	WNY
Steven Mitchell	GVR
Dave Monkelbaan	WNY
Marty Silverman	WAPP
Richard Stoddard	GVR

## 50-Year Eastern Division Award

Melissa Doyle	GVR
Pamela Ferguson	GVR
Norman "Deke" Jamieson	SVT
Steven Mitchell	GVR
Dave Monkelbaan	WNY
Richard Stoddard	GVR

## Patroller Cross

Thomas Braunschworth	NJ
Jason O'Donnell	SNY

## Patroller Achievement Award

Steve Bateman	GVR
Kevin Boehm	GVR
Fredrick Bump	SVT
Barb Collins	GVR
Karen Gollnitz	WNY
Carolynn King	WNY
Mary Lynn Lulas	WNY
Adam McInerney	WNY
Sue Schueckler	GVR
Holly Scudder-Chase	NVT
Scott Shear	GVR
Judy Valachovic	GVR
Dave Vinke	GVR
Dawn Wright	GVR

## National Certificate of Appreciation

Steven Hellems (2)	GVR
Marcia Mundrick	GVR
Matt Ostrander	GVR

## Angel Pin

Kathleen Cervi	GVR
Troy Woodward	GVR





# Eastern Division Awards

by Sue-Ellen Helmacy, Supervisor

October is the month that national posts updates to award forms and to award policy and procedures. Please make sure all nominations are on these updated forms.

There were many outstanding awards that did not receive any nominations last year. I'm hoping that this year each region is already working on and submits AT LEAST three in various categories. With that plea, understand that each region can submit only one nomination per outstanding category. It's important to coordinate your efforts! Final copies are due to me by March 1. If you'd like me to review them ahead for possible edits, get them to me at least two weeks before the due date. Please read and follow all the instructions so they don't need to be edited.

The outstanding categories that had no nominations last year were Patroller (former Auxiliary), Avalanche, Bike, and Nordic Patroller; Patrol Representative; and Bike, Nordic, and Large Alpine Patrol. Go to the division webpage for a full listing of all awards. A listing for each award category is

available. Double clicking on 'Awards' will bring up the list of each Region Awards Advisor and his/her email. Please contact them, the Assistant Division Awards Advisor, Lainie McDonnell [LM123ski@yahoo.com](mailto:LM123ski@yahoo.com), or me, [sueellenh96@gmail.com](mailto:sueellenh96@gmail.com) for further assistance.

We have great patrollers in our division that often go unrecognized. Please remember G.B. Stern's quote, "Silent gratitude isn't worth much to anyone" and make the effort to write a nomination for this year's judging. We're waiting for a few more 2022 Eastern Division Outstanding Patroller winners to be announced at refreshers, then we'll be posting a video of the winners on the webpage in December. Wouldn't it be grand to see one of your nominees have their picture in next year's video?

Please bog Lainie, my assistant, and me down with paperwork. Send us well-written WORD files, as that is the only way national will accept them. If you are using the current version of MS Word (.docx) you will need to save your applications as Word files (.doc).

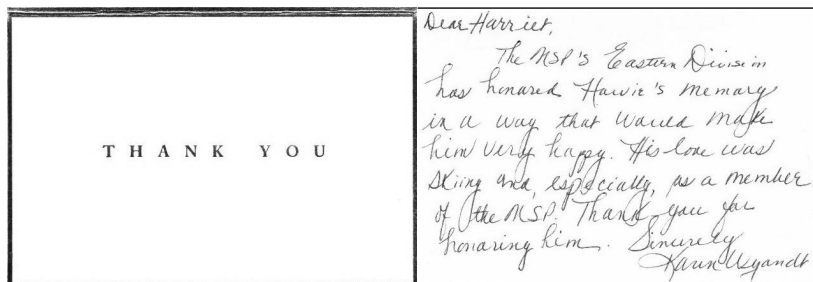
## *Because of YOU...* by Harriet Frawley, Memorial Scholarship Fund Advisor

Because of you, a spouse knows their loved one is fondly remembered by their fellow patrollers. They're reminded of the joy and camaraderie that comes from being a member of our extended patrol family.

Because of you, a young patroller's education has become more affordable. With our support and mentorship, they're encouraged to dream big.

Because of you, the Memorial Fund continues to grow, enabling us to support a growing number of scholarship recipients. Through them, we invest in the future of the Eastern Division of NSP.

For each of these reasons, your support of the Memorial Scholarship Fund is greatly appreciated; but you don't have to take my word for it!



THANK YOU

Eastern Division Scholarship committe,

Thank you so much for the really generous scholarship. It will help me immensely as I buy my books for college!

-Kelly G. Jantke

Contributing to the Memorial Fund is easy. Simply mail a check to NSP Eastern Division Memorial Fund, c/o Harriet Frawley, 70 Coventry Road, Newfoundland, NJ 07435; or use the "Donate" button on the Eastern Division webpage. Be sure to include the name of the honoree, their patrol affiliation, and the name and address of their nearest relative. Feel free to include your favorite anecdotes. It's always a pleasure to hear first-hand about a patroller's career and how they're remembered.

# In Memoriam

## MARCIA CERVI MUNDRICK 1951-2022



The Eastern Division of the National Ski Patrol lost a very talented, dedicated, and accomplished member when Marcia Cervi Mundrick passed away on August 29, 2022, after a valiant year-long battle with cancer. A celebration of Marcia's life was held at Bristol Mountain on September 11, 2022, that was attended by 200 fellow patrollers, friends, and family who eulogized her as their longtime colleague, friend, and mentor.

Marcia served as Eastern Division Assistant Director and Instructor Development Supervisor and was a significant contributor to division programs as an instructor and IT mentor in OEC, Avalanche, Mountain Travel & Rescue, and Instructor Development. She was well known to many patrollers as the person you could always count on to generously share her time and talents to help them.

Marcia's kind, humorous, and outgoing personality touched many people over the years and her presence at local, regional, and divisional events will be sorely missed. Her commitment exceeded all expectations in advancing our mission of serving the skiing public and resulted in her induction into the National Ski Patrol Hall of Fame in 2016.

Marcia patrolled at Bristol Mountain, Hunt Hollow Ski Club, and Genesee Valley Nordic where she received numerous NSP awards, including:

- National Appointment Number 6636 1986
- Bristol Mountain Patroller of the Year 1990
- Genesee Valley Region Patroller of the Year 1991
- Eastern Division Patroller of the Year 1992
- Yellow Merit Stars 1997, 2012
- National Meritorious Service Award 2004
- Genesee Valley Region Outstanding Instructor of the Year 2007
- Eastern Division Outstanding Instructor of the Year 2008
- National Outstanding Instructor of the Year Gold Merit Star 2008
- National Distinguished Service Award 2011

In 2016 Marcia was inducted in the NSP Hall of Fame for her contributions in teaching and educational leadership. In addition, the Genesee Valley Region Outstanding OEC Instructor of the Year Award was named in her honor in 2013 and she was the first recipient.

Marcia was a long-time resident of Honeoye, NY. Born in Syracuse, NY on December 12, 1951, Marcia and her family moved to Rochester, NY when she was six, and she graduated from Brighton High School in 1969. Growing up as the youngest child of Hall of Fame Basketball player, Al Cervi, Marcia had a love of athletics instilled at an early age, becoming an avid skier, kayaker, and outdoor enthusiast. She had a flair for acting and loved to perform in school productions. She followed her passions in athletics and acting, attending SUNY Cortland to pursue a degree in Physical Education and performing in summer stock theaters. She continued her studies earning a master's degree in outdoor education at the University of Illinois Urbana.

After graduating from college in 1973, Marcia had a 34-year career as a physical education teacher in the Gates Chili Central School District where she was beloved by students, fellow teachers, and administrators who appreciated her leadership skills, coaching, enthusiasm, mentoring, and dry sense of humor.

During her life, Marcia never wavered from her love of the outdoors or of helping people. She attended programs at the National Outdoor Leadership School (NOLS) and spent over 40 years as a member of the National Ski Patrol, which she joined in 1977. Marcia taught First Aid, CPR, and assisted in the Avalanche and Mountain Travel Rescue programs, and later became one of the first certified instructors in Winter Emergency Care (now known as Outdoor Emergency Care that replaced the American Red Cross First Aid program as the standard of training for NSP patrollers). Throughout her time with the National Ski Patrol, Marcia received numerous awards and recognition, most notably being inducted into the National Ski Patrol Hall of Fame in 2016.

When she wasn't on the ski slopes, Marcia loved to kayak, was an artist with the Pittsford Art Group, a wildlife photographer, an animal lover, a competitive ballroom dancer, an accomplished equestrian, and loved spending time with her family, especially in the Adirondacks and at family reunions on Lake Ontario. Marcia was a cherished sister, aunt, cousin, and friend to all who knew her, and she will be dearly missed.

Predeceased by her parents, Ruth and Al Cervi, she is survived by her brother, Allen (Sandra) Cervi; sister, Kathleen Cervi; nieces, Lauren Cervi and Meredith (Tony) Tobias, nephews, Ian (Sherly) Cervi and Matthew Cervi, her aunt, Shirley McInerney, and numerous cousins.

# In Memoriam

## PAUL LEE HAYNES JR. 1931-2022

The son of the late Paul and Charlotte (Slater) Haynes Paul was born in Harford, CT. He lived in Pleasant Valley, CT most of his life where he attended grammar school. He graduated from Gilbert High School in Winsted. He went on to college and then into the Air Force for the next four years as an airborne radio operator. He was stationed at Loring Air Force base in Limestone, ME where he met his wife, Marquis Theresa Chapman. They married on September 17, 1955, in Caribou, ME.

Paul and Terry bought a small house in Pleasant Valley in 1956 and spent many years enlarging and renovating their home to accommodate their growing family. Paul worked at Chandler Evans of West Hartford as a design engineer for 33 years. He loved golfing, skiing, and motorcycle riding. He patrolled at Satan's Ridge (Ski Sundown) and Butternut Basin for many years. A patrol leader for many years he was awarded National Appointment Number 4800. Paul was also very active with the VFW Post 296 in Winsted.

He is survived by his children, Debra Brydon and her husband George of Pleasant Valley and two grandchildren, Katie Parrott and Chris Parrott and wife Reagan and two great grandchildren Henry and Finley.

His daughter, Donna Lee McGrane of Pleasant Valley and three grandchildren, Jessica McGrane, Shannon McGrane and Timothy McGrane and wife Morgan and two great grandchildren, Paityn and Marlie.

His daughter, Kathryn Haynes Lovetere and her husband Michael of Torrington and two grandchildren Maria Lovetere and Matthew Lovetere.

His son, Peter Haynes and wife Shannon of Breckenridge, Colorado and two grandchildren, Peter Haynes and Sam Haynes.

He is predeceased by his wife, Terry, a son, Paul Lee Haynes, III, a brother, Floyd Victor Haynes and a sister, Patricia Crossman.

## WENDOVER "WENDY" NEEFUS III



It is with great sadness that Catamount Ski Patrol reports the loss of a very prominent member of their organization, Wendover "Wendy" Neefus III. He was a 48-year veteran of the patrol.

Wendy was a very active patroller not only at the Catamount Ski Patrol but within the Eastern New York Region and the Eastern Division as well. Skiing and ski racing was a way of life for him at a young age and all through college where

he served as the captain of his college ski team.

He joined NSP in 1974, became a senior patroller in 1988, took the Instructor Development course in 1989 and became a Toboggan Instructor and an ED-Senior S&T (OET) Trainer Evaluator in 1990. He became an OEC Instructor in 1992. Wendy's talents as a technical skier did not go unnoticed. He was asked to join the Eastern Division's S&T (OET) Staff in 1991, a position he held for 18 years. He received a Meritorious Service Award in 2009.

He ran many OET Clinics over the years both at the local patrol level and the region level. Wendy was also an excellent first aider and served as an OEC Instructor teaching and training at the annual ENY Region OEC Refreshers and local OEC training events throughout his tenure as a patroller. He received National Appointment #7561 in 1992 and received two Purple Merit Stars for saving a life on two separate occasions.

One of Wendy's proudest achievements was passing the NSP Certified Exam in 1991. He was awarded Certified #351. He loved participating in

Certified training events and attending the annual exams each year. He served on the ED-Certified OET Staff as an examiner, served for six years on the ED-Certified Credentials Committee, was an ED Certified evaluator for OET, OEC, Lift Evacuation, Management Interview and Hill Safety Interview (Currently ORM). He helped run many recertification events and participated in several patroller schools. Wendy received his Eastern Division Certified Program Lifetime Membership in 2013 and a Yellow Merit Star for his continued support and contributions to the program in 2019.

Wendy was a portrait/wedding photographer by trade for 44 years. He initially worked with his parents at their photography studio for 23 years before taking over the family business. His love for the outdoors stemmed from his parents who were involved with skiing, fishing, hiking, and wildlife photography.

Although he had a love for skiing, his real passion was fishing. An avid trout fly-fisherman and guide he was a lifelong student of entomology (the study of stream insects). He tied all his own flies and taught many fly-tying classes over the years. He was strictly a "catch and release" fisherman and often strived to catch 1000 fish per season. Stream conservation was very important to him. He was an active member of Trout Unlimited for over 40 years. He won the Trout Unlimited Trout Conservation Award from two chapters, the Catskill Mountain Chapter (1983) and the Columbia-Greene Chapter (2007).

Wendy was a wonderful human being, always willing to help and loved helping others learn and become better.

He will certainly be missed by this patrol and the many that knew him.

Peter Neefus (Brother)  
Certified #370  
Catamount Ski Patrol

# In Memoriam

## DONALD TURGEON 1939-2022



Donald J.J. Turgeon, 82, of Chicopee, MA passed away on July 14, 2022, surrounded by his loving family. He was born in Berlin, NH on December 27, 1939, the son of the late Lucien J. and Madeleine A. (Grondin) Turgeon. He lived in Chicopee for most of his life, graduated from Saint George Elementary School in Chicopee and Precious Blood High School in Holyoke. He served in the United States Air Force and attained the rank of Airman Second Class. After receiving a master's degree in Criminal Justice he began his employment as a police officer with the Chicopee Police Department in 1962 and retired on January 8, 1995, as a Deputy Police Chief.

Don joined the Mt. Tom Ski Patrol in the WMASS Region in 1969. During his tenure there he achieved senior status, took the Circle A and Circle M courses, became an OEC instructor, and, in general, spent time training other patrollers. He served as the Assistant Patrol Director for several years. In 1996 he became the regional alumni advisor. Mt. Tom Ski Patrol had a Patroller of the Year Award which Donald received. When Mt. Tom closed, at their last banquet, he turned the award trophy with all the recipients' names and years engraved over to the Holyoke Museum to display.

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Mt. Tom closed in 1969 and he was invited to join Ski Butternut. When he began to have health problems, he stepped down to alumni status but continued skiing.

Active in his Catholic faith, he was a communicant of Sainte Rose de Lima Church in Chicopee. He was a Past Grand Knight of the Fairview Council 4044 Knights of Columbus and the Bishop Joseph F. Maguire Assembly 2670, both in Chicopee. He also was a member of the Tigers Athletic Club in Chicopee.

His family was his most prized possession and he loved spending time with all of them. He leaves his beloved wife and soul mate, Jeannine B. (Plouffe) Turgeon. They were married on November 8, 1958, at Sainte Rose de Lima Church and were blessed with over 63 years of happiness. He also leaves his four loving children and their spouses, Catherine A.M. Grenier (Christopher), Michelle L.M. Cyran (Anthony), Donald J.J. Turgeon, Jr. (Robin), and Susan M.M. Kurpaska (Lawrence), all of Chicopee; his eight grandchildren and 15 great grandchildren; his sister, Joanne M.A. Wyman and her husband, John, of Hendersonville, NV; his niece and two nephews, his cousins, numerous friends, and extended members of the Turgeon and Plouffe families.

He was buried with United States Air Force Military Honors. His family requests that memorial donations be made in his memory to Saint Jude Children's Research Hospital, 501 Saint Jude Place, Memphis, TN 38105-9959 or to Saint Joan of Arc School, 587 Grat-tan Street, Chicopee, MA 01020.

## Need to contact someone?

Alumni.....	Allen Miller.....	<a href="mailto:allencmiller48@gmail.com">allencmiller48@gmail.com</a>
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Awards .....	SueEllen Helmacy.....	<a href="mailto:SueEllenH96@gmail.com">SueEllenH96@gmail.com</a>
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